

Questions and answers

Get current and save 30% on a 3-year subscription to select simulation and former Delcam products now offered by Autodesk

For Autodesk Direct and Partners sales only

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1. General Information

1.1 What is this Autodesk Manufacturing products promotion?

Existing commercial customers can save up to 30% off the 3-year subscription SRP of select products with qualifying (“Legacy”) perpetual licenses.

1.2 Who is eligible for this promotion?

Customers with “Legacy” perpetual licenses of former Delcam products and/or Autodesk simulation products who are not on an active maintenance plan are eligible to take part in this promotion. Please see Appendix 3.1 for a list of product and product family names.

1.3 What is the promotional time period?

The time period for this promotion is February 7th, 2017 through April 21st, 2017.

1.4 Where can customer learn more about subscription options?

Customers can go to www.autodesk.com/subscription for more information about subscription.

1.5 What countries are eligible to participate?

All countries are eligible to participate.

1.6 Are discounts available for subscription renewals?

No, this promotion only applies when coming from perpetual licenses not on an active maintenance plan.

1.7 What versions are eligible to participate?

Former Delcam and existing Autodesk simulation products have numerous different product names, variants and past versions. All versions of such products are eligible as “coming from” products. Please see Appendix 3.1 for a list of product and product family names.

1.8 Can this offer be combined with any other offer?

No, this offer cannot be combined with any other offers, discounts, or other incentives offering by Autodesk unless specified.

1.9 Are Named accounts with volume purchase programs eligible to participate?

No, this offer cannot be combined with any volume purchase programs. The customer will have to choose one, but not both.

1.10 Will the full discount % be available if the customer is adding to an existing subscription plan?

Yes, for same-term subscriptions. This promotion offers the full discount percentage even if the customer is co-termining to match an existing subscription plan, provided they are the same term length (new 3-year to existing 3-year term).

1.11 Are customers required to submit their existing perpetual serial numbers?

Yes. To receive the promotional discount, customers must submit the eligible perpetual serial number(s) or equivalent dongle key information. By purchasing a 3-year subscription through this offer, it is no longer eligible for future trade-in value. Serial numbers used in previous legacy promos are not eligible to be used a second time.

1.12 Is there a limit to how many new, 3-year subscriptions may be purchased per serial number?

Customer are eligible to purchase one 3-year subscription for each seat associated with a valid serial number, but can only submit a serial number one time.

1.13 Do customers have to purchase the same products as the perpetual license?

No, customer do not need to purchase the same product, but could subscribe to a different tier in the same product family. See Appendix 3.1.

2. Autodesk Partner Details

2.1 Where can the promotional SKU's be found?

The promotion SKUs are available on the current price list.

2.2 Are the purchases made under these offers eligible for Large Project Incentive?

Yes, products that qualify for Large Project Incentive program would qualify for incentive discounts.

2.3 Can customers use a serial number that was previously traded-in for a previous legacy offer?

No, any serial number that was previously used or used during this promotion, will not qualify for use a second time.

2.4 What price do I apply my partner discount to?

You would apply your partner discount to the SRP after promo.

3. Appendix – Eligible Products

3.1 Eligible “going to” subscription products

“Coming from” Qualifying product titles	Eligible “ going to” Products
If you have:	Subscribe to:
Autodesk CFD <i>(Design Study Environment*, CFD Basic, CFD Advanced, CFD Motion)</i>	Autodesk CFD <i>(Design Study Environment*, CFD Basic, CFD Advanced, CFD Motion)</i>
Autodesk Moldflow <i>(Moldflow Design, Adviser Standard, Adviser Premium, Adviser Ultimate, Synergy*, Insight Standard, Insight Premium, Insight Ultimate)</i>	Autodesk Moldflow <i>(Adviser Premium, Adviser Ultimate, Synergy*, Insight Standard, Insight Premium, Insight Ultimate)</i>
Autodesk mechanical simulation products <i>(Simulation Mechanical, Nastran, Nastran In-CAD)</i>	Autodesk Nastran Autodesk Nastran In-CAD
Delcam ArtCAM	Autodesk ArtCAM - Premium
Delcam FeatureCAM or Delcam PartMaker	Autodesk FeatureCAM <i>(Standard, Premium, Ultimate)</i>
Delcam PowerINSPECT	Autodesk PowerInspect <i>(Standard, Premium, Ultimate)</i>
Delcam PowerMILL	Autodesk PowerMill <i>(Standard, Premium, Ultimate)</i>
Delcam PowerSHAPE	Autodesk PowerShape <i>(Standard, Premium, Ultimate)</i>

* at least 1 seat is required in order to access any solver license

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Discounts and savings are based on SRP for the selected product. SRP is Autodesk’s suggested retail price (excluding freight, handling and taxes) for the specified product in your region. SRP is used for reference purposes only as the actual retail price is determined by your reseller. Offer subject to reseller participation. Resellers are independent and free to set their own prices. Resellers prices may vary.