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Autodesk is gradually transitioning new software purchases for our products to subscription options only. In the first phase of this transition, new seats of most individual desktop software products will generally be available only as a [Desktop Subscription](#) after January 31, 2016.

Throughout this transition period, Autodesk and our partners will work with customers to make this transition as smooth as possible (and to deal with exceptional situations accordingly), and will provide as much advance notice as possible so that customers can anticipate and plan for these changes. The following FAQ has been prepared to address any questions about this transition.

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Latest Updates

The following questions and answers in the document are new or contain new information. If you have already reviewed this FAQ, you should focus your attention here:

- 1.3 What products are affected?
- 2.4 I am currently sharing perpetual licenses for individual products on a network. With this announcement, what options will be available to maintain or buy new network licenses?
- 2.5 What exactly is a “network subscription”?
- 2.6 When will a “network subscription” be available?
- 3.4 Will Maintenance Subscription customers be able to crossgrade a perpetual license and remain on Maintenance Subscription?
- 5.3 Is this a global change?

1. Overview

1.1 What is changing?

Effective Jan 31, 2016 Autodesk will discontinue selling new perpetual (standalone or network) licenses of most individual (non-suite) products. New Desktop Subscription licenses for these products will be available as multi-year, annual, quarterly or monthly plans. Active Maintenance Subscription agreements on previously purchased perpetual licenses will continue to be renewable.

1.2 Who is impacted by these changes?

Any company or individual who wishes to purchase new software licenses of the products listed in Question 1.3 after Jan 31, 2016 will only have the option to purchase as Desktop Subscription or term-based licenses.

If you are a customer with an active Maintenance Subscription contract(s), see section 3 for details on licenses, benefits and purchasing options. If you are on an Autodesk Enterprise Business Agreement or a customer who is unable to utilize electronic delivery or web-accessed software, please refer to General Questions in Section 4.

1.3 What products are affected?

Autodesk plans to discontinue the sale of new perpetual licenses in all countries globally where Autodesk software is available for most individual desktop software products. This affects the following products:

Autodesk® 3ds Max®	Autodesk® AutoCAD® MEP	Autodesk® Inventor® Professional
Autodesk® 3ds Max® with Softimage®	Autodesk® AutoCAD® P&ID	Autodesk® Maya®
Autodesk® Alias® AutoStudio	Autodesk® AutoCAD® Plant 3D	Autodesk® Maya LT™
Autodesk® Alias® Concept	Autodesk® AutoCAD® Raster Design	Autodesk® Maya® with Softimage®
Autodesk® Alias® SpeedForm	Autodesk® AutoCAD® Revit LT™ Suite	Autodesk® Motion Builder®
Autodesk® Alias® Surface	Autodesk® AutoCAD® Utility Design	Autodesk® Mudbox®
Autodesk® AutoCAD®	Autodesk® AutoCAD® Civil 3D®	Autodesk® Navisworks® Simulate

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Autodesk® AutoCAD® for Mac®	Autodesk® Fabrication CADmep™	Autodesk® Navisworks® Manage
Autodesk® AutoCAD® Architecture	Autodesk® Fabrication CAMduct™	Autodesk® Point Layout
Autodesk® AutoCAD® Inventor LT™ Suite	Autodesk® Fabrication ESTmep™	Autodesk® Revit® Architecture
Autodesk® AutoCAD LT®	HSMWorks Premium	Autodesk® Revit LT™
Autodesk® AutoCAD LT® for Mac®	HSMWorks Professional	Autodesk® Revit® Structure
Autodesk® AutoCAD LT® Civil Suite	Autodesk® Inventor HSM™	Autodesk® River and Flood Analysis
Autodesk® AutoCAD® Electrical	Autodesk® Inventor HSM™ Pro	Autodesk® Showcase®
Autodesk® AutoCAD® Map 3D	Autodesk® Inventor®	Autodesk® Structural Bridge Design
Autodesk® AutoCAD® Mechanical	Autodesk® Inventor LT™	Autodesk® Vehicle Tracking

1.4 Does this change apply to Autodesk Suites such as the Autodesk Design and Creation Suites?

New perpetual licenses for Autodesk Design & Creation Suites will continue to be offered beyond January 31, 2016. Any transition to a subscription-only based offering for Autodesk Design & Creation Suites will be communicated well in advance.

1.5 Why is Autodesk discontinuing some perpetual licenses?

With this change, Autodesk is continuing its transition to subscription-based products, which offer customers a lower entry price, greater choice of tools and the ability to pay-as-you-go. With its shift away from software “ownership” or perpetual licenses, Autodesk plans to continually innovate and improve its Desktop Subscription products, more tightly integrate them with cloud services, allow access from multiple devices and at any time, make them easier to deploy and manage, and reduce file compatibility issues.

1.6 Does this affect existing software purchased under a perpetual license?

No, if a customer already has a perpetual license or purchases a new perpetual license at any time through Jan 31, 2016, that license doesn't go away. They still retain the perpetual license to that software and can continue to use it in accordance with their perpetual license agreement. If the software product is covered by Maintenance Subscription, they will also continue to receive their Maintenance Subscription benefits.

1.7 How will this change impact Maintenance Subscription customers?

Customers with current Maintenance Subscription contracts on Jan 31, 2016, will retain the option to renew Maintenance Subscription for the affected products (and receive corresponding benefits). The elimination of perpetual licenses only impacts the ability to make new purchases of new perpetual licenses.

Current Maintenance Subscription customers who need additional licenses will have the option to purchase network licenses on subscription and share these licenses on a network server with previously purchased perpetual network licenses. This option gives customers the ability to continue to receive subscription benefits such as software updates and usage flexibility and share their existing perpetual licenses and subscription based licenses on a network server. See Section 2 for more information about “network subscription.”

1.8 How will Autodesk ease this transition for customers?

Autodesk is doing several things to make the transition to Desktop Subscription as smooth as possible for customers:

- Providing the time needed to assess options and make plans by providing a full year of advance notice of changes to come
- Allowing Maintenance Subscribers to continue to renew their Maintenance Subscriptions and receive/access the benefits of their Maintenance Subscription
- Making Autodesk Account the one place to manage all of your products, subscriptions and services
- Providing the ability to lock in your subscription rate by introducing the option of a multi-year Desktop Subscription offering
- Continuing to offer Autodesk Design and Creation Suites as a perpetual license

1.9 Are there any changes to Cloud Service Subscription?

Separately purchased [Cloud Service Subscription](#) offerings, such as BIM 360, PLM 360 or Fusion 360, are not impacted. Cloud services that are included with offerings as Maintenance Subscription and Desktop Subscription

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benefits will continue to be included in those offerings.

2. Desktop Subscription

2.1 What is Desktop Subscription? Does Desktop Subscription use the cloud to store applications and data?

Desktop Subscription gives access to Autodesk software—the same full version as with a perpetual license—but with a flexible, pay-as-you-go approach for a software budget that's easier to manage. Desktop Subscription provides benefits such as Basic Support, access to the latest software and product enhancements, and in some cases, access to select cloud services. The desktop software application delivered through Desktop Subscription as well as associated user data continue to be stored on a local machine, and any usage of included Autodesk cloud services is optional.

2.2 What are the key features/benefits of Desktop Subscription licenses?

Desktop Subscription grants license holders the right to use the software for a specified period of time with the option to renew their contract for additional payments. Customers who purchase a Desktop Subscription receive benefits such as Basic Support, options for more advanced support, access to the latest software and product enhancements, and in some cases, access to select cloud services.

2.3 Currently not all Autodesk products are available as Desktop Subscription. What is the timeline for making these products available?

Desktop Subscription, where currently unavailable, will be introduced during the transition. Any new product or service introduced during this time will be available only as Desktop or Cloud Subscription.

2.4 I am currently sharing perpetual licenses on a network. With this announcement, what options will be available to maintain or buy new network licenses?

Autodesk understands that, after Jan 31, 2016, customers who have perpetual network licenses for individual products may need a way to add network license seats. As such, we plan to introduce the option to purchase licenses for individual products on a “network subscription” basis. We expect to introduce this new “network subscription” option to customers on Maintenance Subscriptions prior to Jan 31, 2016.

2.5 What exactly is a “network subscription”?

A “network subscription” is similar to a perpetual network license with one primary difference. While a perpetual network license is activated and used indefinitely, a “network subscription” is usable only for a specified term (e.g., one year) unless renewed. These licenses should work with existing perpetual network licenses the customer already has to create a seamless sharing experience. The term length we will offer is currently being defined. We expect to offer “network subscriptions” at 1.5 times the equivalent Desktop Subscription price.

2.6 When will a “network subscription” be available?

The “network subscription” offering is currently being developed, and we expect it will be available prior to Jan 31, 2016. More information will be provided when this offering is fully defined.

2.7 Is Autodesk making any changes to Desktop Subscription as part of this transition?

Autodesk plans to introduce new multi-year Desktop Subscription plans (2-year and 3-year plans) in March 2015.

2.8 Will Autodesk support previous version (PV) rights under Desktop Subscription?

Autodesk understands the value our customers gain from access to use prior versions. Autodesk intends to make the same previous version benefits available for desktop subscribers as is available to maintenance subscribers.

3. Maintenance Subscription

3.1 What is Maintenance Subscription

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Maintenance Subscription ensures a perpetual license holder receives term-based benefits such as Basic Support, options for more advanced support, access to the latest software and product enhancements, and in some cases, access to select cloud services. A Maintenance Subscription agreement must be applied to a separately purchased perpetual license.

3.2 What happens if I am a current Maintenance Subscription customer?

Current maintenance customers will continue enjoying the benefits of Maintenance Subscription so long as they continue to renew.

Current Maintenance Subscription customers that want to use network licensing will have the option to purchase network licenses on subscription and share these licenses on a network server with previously purchased perpetual network licenses. This option gives customers the ability to continue to receive subscription benefits such as software updates and usage flexibility and share their existing perpetual licenses and new term based licenses on a network server. See Section 2 for more information about “network subscription.”

Autodesk Enterprise Token Flex and Autodesk Multi-Flex licensing options (offered with Enterprise Business Agreements) will continue to be available to enterprise customers.

3.3 What happens if a Maintenance Subscription expires?

If a Maintenance Subscription is not renewed, customers will have to purchase a Desktop Subscription if they want to get the latest features and functionality. Autodesk will be reviewing Subscription renewal policies before Jan 31, 2016 and will communicate any changes well in advance of the effective date. Multi-year Maintenance Subscription discounts will no longer be offered after Aug 31, 2015.¹

3.4 Will Maintenance Subscription customers be able to crossgrade a perpetual license and remain on Maintenance Subscription?

Even after we discontinue the sale of perpetual licenses for a given product, customers may opt to purchase a crossgrade from that product to another product for which perpetual licenses are still sold. For example, a customer with perpetual license of AutoCAD LT after Jan 31, 2016 can crossgrade that perpetual licenses to AutoCAD Design Suite Ultimate. But that customer will not be able to purchase a crossgrade from AutoCAD LT to AutoCAD LT Inventor Suite. The customer’s current maintenance agreement will be moved to the new product at the time a crossgrade is purchased.

3.5 How long can current Maintenance Subscription customers remain on Maintenance Subscription?

While Autodesk is announcing our plans to discontinue the sale of new perpetual licenses, we are not eliminating Maintenance Subscription. Maintenance Subscription customers that remain in good standing on their Maintenance contracts can expect to remain on Maintenance for the foreseeable future. The multi-year Maintenance Subscription discount will no longer be offered¹.

3.6 Will existing Maintenance Subscription customers be able to add additional perpetual licenses seats under Maintenance Subscription after Jan 31, 2016?

Once Autodesk has discontinued sales of new perpetual seats for a product, customers will only have the option to renew Maintenance Subscription contracts for previously purchased perpetual licenses. No new Maintenance Subscription contracts can be started after Jan 31, 2016 for affected products. In addition, the multi-year Maintenance Subscription discount will also be eliminated after Aug 31, 2015¹.

3.7 What happens if a customer with a perpetual license chooses to discontinue Maintenance Subscription?

¹ Autodesk Authorized Resellers are independent resellers, they are free to participate to any promotion and set their own prices. Reseller prices may vary.

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Customers with expired maintenance subscriptions can continue using their perpetual licenses; however they will lose Subscription benefits such as updates, technical product support, flexible license rights, and cloud services. Autodesk will be reviewing Subscription renewal policies before Jan 31, 2016. Changes will be communicated ahead of when they become effective. If a Maintenance Subscription is not renewed, customers will have to purchase a Desktop Subscription if they want to get the latest features and functionality.

4. Enterprise Business Agreements

4.1 How will this change impact Enterprise Business Agreement customers in the near term?

Customers who currently have an Enterprise Business Agreement with Autodesk for the Enterprise Flex, Multi-Flex or Token Flex Offerings will see no immediate change to the terms or benefits of their agreements.

4.2 What will happen to customers with Enterprise Business Agreements that include perpetual rights to their software when the agreement ends?

Customers with an Enterprise Business Agreement that includes perpetual rights to their software may exercise their rights to receive those perpetual licenses at the end of their agreement, or they may choose to renew those perpetual licenses under Maintenance Subscription at that time.

4.3 Will customers with an Enterprise Business Agreement be able to add new perpetual licenses to their agreement?

Customers with an Enterprise Business Agreement will be able to purchase new perpetual licenses, as permitted by the terms of their agreement. After Jan 31, 2016, customers entering into a new Enterprise Business Agreement will not have the option to purchase new perpetual licenses. Customers will have the option to purchase additional "network subscription" licenses, or Desktop Subscription licenses, as desired.

4.4 Where can Enterprise customers get more information?

Customers with an Enterprise Business Agreement should speak directly with their Autodesk Account Executive for more information about the perpetual license transition and how it will affect them.

5. General Questions

5.1 How will this change affect customers in Government, Education, and others who are unable to utilize electronic delivery or web-accessed software?

Autodesk is committed to finding solutions that will ease the transition to subscription-based models. Throughout this transition, we will work with our partners and customers to ensure that these changes do not prevent the purchase and use of Autodesk software.

5.2 How will these changes affect education customers?

The discontinuation of new perpetual licenses does not impact education customers. Qualified academic institutions, students and educators will continue to have free access to Educational Licenses. For more information, please visit <http://www.autodesk.com/education/free-software/all>

5.3 Is this a global change?

Yes, the discontinuation of perpetual licensing for most individual products (non-Suites) will go into effect on Jan 31, 2016 globally. However, there is one region where this transition will start earlier to provide valuable insight to Autodesk. In ANZ (Australia and New Zealand), the sale of new perpetual licenses for LT Family products will stop after Jun 6, 2015. Affected products are AutoCAD LT for Mac and AutoCAD LT, Inventor LT, Revit LT, Inventor LT Suite and Revit LT Suite. Customers in ANZ will be able to attach Maintenance Subscription to any perpetual licenses of these products purchased through Jun 6, 2015.

