

FY18 Q2 Autodesk – APAC Promotion: BUY or RENEW One and get One Up to 30% off*

Frequently Asked Questions (FAQ) for Autodesk Customers

When you subscribe to an eligible product for 12 months or more you can add another subscription of an eligible product for up to 30% off. Terms and conditions apply. Please see below.*

General Conditions

1. What is the Autodesk FY18 Q2 Autodesk BUY or RENEW One and Get One Up to 30% Off offer?

Customers who subscribe to an eligible product for 12 months or more between May 7, 2017 and July 18, 2017 (dates inclusive) can add a further subscription of the same or lesser value product at a promotional discount of either up to 20% or 30% off* the SRP. The promotional discount applies to new purchases and subscription renewals of eligible products. Please refer to question 5 for a list of eligible products.

- For example: A customer can **purchase a new** annual subscription of Autodesk® Inventor® LT™ Suite and receive up to 30% off* a different product like Autodesk® AutoCAD® LT or Autodesk® Inventor® LT™ for use in the same period.
- For example: Existing customers who **renew** an annual subscription contract for AutoCAD LT Family or AutoCAD Family products during the promotional period are eligible to receive a discount of up to 30% off* the SRP of a second annual subscription of same or lower value product.

Important Conditions:

- The additional discounted subscription must be purchased at the same time as the subscription renewal or new subscription.
- The additional discounted subscription must be for the same or a lesser value product, and will be co-termed with the qualifying subscription.

2. Where can customers learn more about subscriber benefits?

Customers can go to www.autodesk.com/subscription.com for more information about subscriber benefits.

3. What countries are eligible to participate?

The offer is available in ASEAN, Australia, Hong Kong, India, Japan, Korea, New Zealand and Taiwan.

4. Is this offer available through Autodesk eStores?

Yes, for new purchases only, and the additional product must be the same. This offer is available through Autodesk's Japan, India, Australia, Singapore and Korean eStores from May 9 till June 23, 2017.

5. What products are eligible for the discount?

The second subscription of the following products are eligible for the promotional discount when purchased at the same time as a new subscription or an existing subscription contract renewal of the following products. Please refer to Table 1 detailed list of eligible products.

Table 1

Eligible products		Discount
AutoCAD Family	Autodesk® AutoCAD®	Up to 30%*
	Autodesk® AutoCAD® Architecture	Up to 30%*
	Autodesk® AutoCAD® Civil 3D®	Up to 30%*
	Autodesk® AutoCAD® Map 3D	Up to 30%*
	Autodesk® AutoCAD® MEP	Up to 30%*
	Autodesk® AutoCAD® Electrical	Up to 30%*
	Autodesk® AutoCAD® Mechanical	Up to 30%*
	Autodesk® AutoCAD® Plant 3D	Up to 30%*
LT Family	Autodesk® AutoCAD® LT	Up to 30%*
	Autodesk® Inventor LT™	Up to 30%*
	Autodesk® AutoCAD Inventor LT™ Suite	Up to 30%*
	Autodesk® Revit LT™	Up to 30%*
	Autodesk® AutoCAD Revit LT™ Suite	Up to 30%*
	Autodesk® LT with CALS Tools (Japan only)	Up to 30%*
Other	Autodesk® BIM 360® Team	Up to 30%*
	Autodesk® Fusion 360™	Up to 30%*
	Autodesk® Vault Professional	Up to 30%*
Collections	Autodesk® AEC Industry Collection	Up to 20%*
	Autodesk® Product Design Collection	Up to 20%*

6. How many discounted products can be purchased?

Customers are eligible to purchase one additional annual subscription of any of the products from the list in question #5 at the discounted price for each new annual subscription purchased or renewed. There are no maximum limitations.

7. If I renew a Suite Subscription at full price, am I eligible for the second seat of Collection at discounted price?

Yes. If you renew a Suite Subscription at full price, you are eligible to purchase the second seat of a Collection at up to 20%* off. Please refer to Table 1 for eligible Collections for this offer.

8. Are the discounts available for both subscription with single-user access and multi-user access?

No. Discounts are only available for single-user.

9. Are the discounts available to maintenance plans renewals?

No. The offer only applies to renewing annual subscription plan. Maintenance plan renewals are not applicable to this offer.

10. Can the offer be combined with any other offers?

No. The offers may not be combined with any other discounts, promotions, or other incentives offered by Autodesk unless specified.

11. Are customers still eligible to renew during the 90-day standard renewal window?

Yes, customers are able to renew during the 90-day renewal window in line with the Autodesk standard renewal policy.

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* Advertised discounts and savings are based on SRP. SRP is Autodesk's suggested retail price (excluding freight, handling and taxes) for the specified product in your region. SRP is used for reference purposes only and may not be in local currency. Actual retail price is determined by your reseller, and is subject to currency fluctuation. Offer subject to reseller participation. Channel partners are independent and free to set their own prices. Reseller prices may vary.

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