WORKFLOW ADVISORY

Effective Date: October 30th, 2026

Workflow Advisory Terms

You have entered into an Agreement which incorporates these Workflow Advisory Terms by reference ("**WA Terms**"). These WA Terms are subject to change by Autodesk (e.g. for the addition of new Tools), and such changes shall be effective upon this site being updated. Your access to, and usage of, Workflow Advisory and any features, Tools, services, benefits or solutions made available as part of the service (collectively, the "**Service**"), is subject to the WA Terms which are incorporated by reference into Your Agreement. As used herein, the Service is included in the definition of Consulting Services as defined in the Agreement. Except as expressly set out in Your Agreement, any further or different terms are rejected.

1. **Access and Usage.** Autodesk will provide the Service, either directly or indirectly through one or more Autodesk Affiliates, for the Term specified in Your Agreement. Autodesk grants You a non-exclusive, personal, limited, non-assignable, non-sublicensable, worldwide license to use the Service and permit Your selected Authorized Users to use the Service during the Term. Some aspects of the Service are available only to Your Admins or selected Authorized Users. Other aspects may require separate licenses or subscriptions to Autodesk Offerings. It is Your responsibility to review, and comply with, the Technical Requirements prior to access and use of the Service. You are responsible for anyone who obtains, accesses, or uses the Service through You or Your account (including Your Authorized Users) and their compliance with these WA Terms. You are also responsible for providing notice to, and obtaining agreement from, any such Authorized Users regarding the application of these WA Terms to their access to and use of the Service prior to their access and use.

2. **Service Inclusions.** During the Term You are entitled to the following as part of the Service:

   2.1. Covered Tools. Autodesk will provide You with access to certain Covered Tools. Covered Tools are provided on an "as is" basis. The Covered Tools are listed at https://airtable.com/appeMLwKWGlXxyqsi/shraBCgo8HUVsGNS6 or any successor site designated by Autodesk. Autodesk may add new Covered Tools at any time without notice. Autodesk may also modify, discontinue, replace or migrate such Covered Tools at any time at its discretion by giving notice via the site above. Covered Tools may require separate licenses or subscriptions to Autodesk Offerings. It is Your responsibility to review, and comply with, the Technical Requirements prior to access and use of any Covered Tool. Except as expressly set out in the documentation associated with each Covered Tool, (a) You may access or use Covered Tools only for the Term, (b) Your use of Covered Tools is limited to You or Your Authorized Users, (c) Your use of the Covered Tools is intended solely for Your business purposes in association with Your use of Autodesk Offerings, and (d) Your use of a Covered Tool will otherwise be subject to the terms and conditions set out in these WA Terms, and any documentation provided in, or

in connection with, the Covered Tools. You assume all responsibility for Your use of the Covered Tools. Except as set out in Learning Materials or Priority Resolutions, Autodesk will not provide any technical or other support for the Covered Tools.

Autodesk may make available or deliver a) Fixes (as defined in the Priority Resolutions), new features, new functions, and other modifications (collectively, "**Updates**") or b) new versions or add-ons ("**Upgrades**") to Covered Tools. Such Updates and Upgrades will be considered part of the Covered Tools as used herein.

2.2. **Learning Materials.** From time to time, Autodesk may provide You and Your Authorized Users with access to certain materials created to assist with Your use of the Service. Materials may include onboarding documentation, technical support documentation, training or informational content (e.g., articles, videos, webinars), workflows and similar aids ("**Learning Materials**"). Learning Materials are made available to You on an "as is" basis without warranty of any kind, and You access and use them at Your own risk. All Learning Materials are Autodesk Confidential Information, and Autodesk reserves all intellectual property rights in and to such materials worldwide. You may not copy, modify, disclose, or distribute Learning Materials for any reason without the express written license of Autodesk. Learning Materials are subject to change without notice, and Autodesk shall have no liability for any actions taken or results obtained by You through use of the Learning Materials.

2.3. **Workflow Advisory Hub.** From time to time, Autodesk may provide you with access to the Workflow Advisory Hub, which may provide You access to Autodesk-authored solutions, associated workflows, workflow customization features, and analytics features ("**Workflow Advisory Hub Content**"). Solutions are structured packages composed of workflow guidance, learning content, and related materials organized around specific implementation use cases. To the extent available, Your Authorized Users may view, adopt, and customize such Workflow Advisory Hub Content for use within Your organization, and may configure analytics features to measure workflow performance using connected data sources. The Workflow Advisory Hub and all Workflow Advisory Hub Content are made available on an "as-is" basis. The Workflow Advisory Hub and all Workflow Advisory Hub features, functionality, and available Workflow Advisory Hub Content may change, be modified, or be discontinued at Autodesk's sole discretion, without notice, during the Term. Workflow Advisory Hub Content may include third-party materials such as articles, designs, models, data sets, project information, documents, libraries, audio, links, data, applications and other software, services, or other material of a third party (collectively, **Third-Party Material/Services**). Any Third-Party Material/Services may be governed by different terms found in or with such Third-Party Material/Services (for example, in the "About Box," a .txt file, or accompanying license terms) or on a registration page of a third party (collectively, **Third-Party Terms**). If there are no Third-Party Terms, Your use will be (a) subject to these WA Terms, (b) solely in connection with Your use of the Service, and (c)

limited to the Term. You take sole responsibility for determining, obtaining and complying with all Third-Party Terms. Autodesk will have no responsibility for, and makes no representations or warranties regarding, (i) any Third-Party Material/Services or Your use of Third-Party Material/Services, and (ii) any Third-Party Terms or Your compliance with such Third-Party Terms.

2.4. Insights/Analytics. Autodesk will monitor Your use of the Service by collecting Authorized User usage data, if applicable or available, on an ongoing basis. You or Your Admin, as applicable, will have access to reporting related to such usage data, together with such data-sets and formulas as Autodesk may make available throughout the Term. Autodesk will process this data to deliver the Service, including insights requested or generated by You, and maintain and improve the Service. You are responsible for providing notice to, and obtaining agreement from, any of Your individual users in connection with such insights or analytics.

2.5. Beta Tools. From time to time, Autodesk may make available certain Beta Tools. Beta Tools are provided on an "as is", trial basis. Autodesk may add, modify, discontinue, replace, or migrate Beta Tools at any time without notice. Beta Tools may require separate licenses or subscriptions to Autodesk Offerings. It is Your responsibility to review, and comply with, the Technical Requirements prior to access and use of any Beta Tool. Except as expressly set out in the documentation associated with each Beta Tool, (a) you may access or use Beta Tools only for the Term, (b) Your use of Beta Tools is limited to You or Your Authorized Users, (c) Your use of the Beta Tools is intended for non-commercial evaluation purposes, not production usage, and (d) Your use of a Beta Tool will otherwise be subject to the terms and conditions set out in these WA Terms, and any documentation provided in, or in connection with, the Beta Tools. You assume all responsibility for Your use of the Beta Tools. Except as set out in related documentation or Learning Materials, Autodesk will not provide any technical or other support for the Beta Tools.

2.6. Priority Resolutions:

2.6.1. Inclusions

During the Term, Autodesk will assist Your Priority Resolution Manager to undertake the following activities in relation to the Covered Tools:

a) Monitor problems or issues that significantly affect the operation of a Covered Tool, including any interruption in the operation, reduction in performance or difficulty accessing, activating, or registering the applicable Covered Tool, but excluding any issues caused or contributed to by failures of Your equipment or software, and/or any third-party software, hardware or network infrastructure not under the direct control of Autodesk, including the external internet ("**Incident**").

b) Identify a rolling list of no more than five (5) Incidents at any one time during the Term to be prioritized for resolution based on the frequency, business impact, or other factors agreed between Your Priority Resolution Manager and Autodesk (each deemed a "**Priority Resolution**"); provided, however, Autodesk shall have final discretion regarding the inclusion, prioritization, and removal of Priority Resolutions based on technical feasibility, product impact, or other reasonable limitations. Autodesk may, in its sole discretion, identify additional Incidents for prioritization as a Priority Resolution throughout the Term.

c) Priority Resolutions are available only for the current release of Covered Tools. The inclusion of older versions shall be at Autodesk's sole discretion.

d) Autodesk will review the Priority Resolutions submitted by all Workflow Advisory customers and endeavor to release a hotfix, workaround, guidance or other solution that wholly or partially alleviates the adverse effects of an Incident (a "**Fix**") for one or more Covered Tools at regular intervals throughout the Term. The selection of a Priority Resolution for a Fix is at Autodesk's sole discretion.

e) Fixes will be made available to all Workflow Advisory customers in good standing as at the date of release.

f) Autodesk does not warrant or represent that any of Your Priority Resolutions will be addressed via a Fix during the Term.

2.6.2. Portal

Your designated Authorized User will be entitled to access the Portal, subject to any additional terms and conditions embedded in the Portal or otherwise notified to Authorized Users via the Service.

2.6.3. Exclusions

a) Priority Resolution services will be provided in English, although other languages may be available on request.

b) You acknowledge and agree that there are no deliverables in connection with this Priority Resolution service and that no acceptance criteria will apply.

c) Fixes are not deliverables and are provided on an "as-is" basis only. Autodesk does not commit to either specific outcomes or results when releasing such Fixes. Fixes are not a substitute for Your professional judgment or Your own independent design, analysis, simulation, estimation, testing or other activities. All Fixes should be tested and evaluated by You and it is Your

responsibility to verify whether the use of the Fix is appropriate for Your purposes.

d) Autodesk is not responsible or liable in any manner whatsoever for the results obtained through use of this Priority Resolution service, including any Fix. You further acknowledge that the Priority Resolution service, including any Fix may not achieve the results You desire within Your design, analysis, simulation, estimation, testing and other constraints.

e) The Priority Resolution service is intended to deliver services for Covered Tools only and is separate to other commercially available Autodesk Offerings, including those identified at the following link: https://damassets.autodesk.net/content/dam/autodesk/www/Company/docs/pdf/success-benefits-guide-en.pdf. Nothing in this Section alters or amends the support services, and applicable terms, for Autodesk Offerings

f) All software development, software deployment, software implementation or any other professional or consulting services are expressly excluded from this Priority Resolution service. If You wish to purchase any such services, they must be contracted under a separate agreement.

3. **Service Exclusions.** These WA Terms do not apply to Autodesk Offerings. The Service is not an Autodesk Offering and expressly excludes any "Benefits" You might have pursuant to this Agreement or other agreements with Autodesk (e.g., enterprise benefits under this Agreement or other enterprise business agreement or technical support as defined in the Autodesk General Terms of Use at https://www.autodesk.com/company/terms-of-use/en/general-terms).

4. **Feedback.** You agree to nominate at least one competent Authorized User to work with Autodesk throughout the Term for the purposes of providing Feedback in connection with the Service. You further agree to work with Autodesk in a collaborative manner and have Your Admins and Authorized Users provide additional Feedback as reasonably requested by Autodesk throughout the Term. To avoid doubt, there will be no compensation of any kind, whether financial or in kind, for Feedback. In this section, "**Feedback**" includes, but is not limited to, any ideas or information you share with Autodesk in connection with performance, compatibility, reliability, functionality, or potential improvement of this Service: (1) through Service channels on third party collaboration tools such as Slack; (2) through Service sites or forums operated or managed by Autodesk; (3) through surveys initiated by Autodesk; or (4) with Autodesk Consulting, engineering, product or any other team with whom You or Your participant may communicate in regards the Service. You specifically consent to Autodesk sending survey requests via email to Your Admins and other Authorized Users as agreed between You and Autodesk. You further agree to ensure the timely completion of such surveys.

5. **Use of Feedback**. You hereby grant to Autodesk a non-exclusive, transferable, irrevocable, worldwide, royalty-free license (with rights to sublicense) to make, use, sell, offer to sell,

reproduce, modify, distribute, make available, publicly display and perform, disclose and otherwise exploit the Feedback, including but not limited to incorporating such Feedback into any Autodesk product or service offering, except to the limited extent the Feedback contains Your Confidential Information. Notwithstanding the foregoing exception, You may not designate Feedback as Your Confidential Information where the Feedback relates to Autodesk Offerings or the Service.

6. **Your Content.** You may use the Service in connection with Your files, designs, models, data sets, images, documents, or similar material submitted or uploaded to any Permitted Product by You (or Your Authorized Users) and/or Your specific output generated from the use of any such Permitted Product (together "**Your Content**"). You retain ownership of Your Content. You are responsible for ensuring that (i) Your Content and its use with the Service complies with all applicable laws and regulations and these WA Terms, (ii) Your Content will not infringe or misappropriate any intellectual property or proprietary rights of any person, and (iii) You secure backup copies of Your Content at all times. You acknowledge that the Service is not designed for use with sensitive personal data such credit or debit card numbers, medical or health insurance information; data about personal characteristics or other personal data, such as race or ethnic origin, religion or philosophical beliefs, political affiliation or opinions, genetic or biometric data, sexual orientation, or trade union membership; or other information that may expose, or pose a risk of harm to, an individual if improperly disclosed or used (collectively, "**Sensitive Personal Data**"). You agree not to use any of Your Content that includes such Sensitive Personal Data in connection with the Service, including, but not limited to, the Tools or any insights or analytics features. You also acknowledge that the Service may suffer disruptions or outages, and You may not be able to retrieve Your Content as a result. To avoid doubt, Your Content excludes Feedback provided by You.

7. **Autodesk's Use of Your Content**. Autodesk personnel will not use Your Content except (a) at Your request, or with Your consent; (b) in connection with providing and improving Autodesk Offerings (including maintaining, securing, updating, or otherwise modifying the Service); or (c) in connection with legal obligations, enforcement, investigations, or proceedings. Autodesk may block or remove Your Content for any reason, including non-compliance with these WA Terms. When You provide or make accessible Your Content, You authorize Autodesk and its designees to use, reproduce, modify, distribute and make available Your Content in connection with providing You with the Service and the other activities contemplated by these WA Terms.

8. **Ownership of the Service**. Autodesk or its licensors (if any) own all products, concepts, materials, techniques, methods and knowhow used or provided by Autodesk in the provision of the Service or included in, or with, that Service, including all present and future intellectual property rights in those materials. Autodesk may market, distribute, make derivative works from, and sell similar work to other customers without further notice to, or consent from, You. Nothing in this agreement restricts or prohibits Autodesk's right to use concepts, techniques, and know-how used, or developed, in the course of providing the Service.

9. **License Restrictions**. Except as expressly authorized by Autodesk in writing, You will not, and will not permit any third party to: (a) reproduce, publicly perform or display, translate, modify, adapt, arrange or create derivative works based on the Service for any purpose; (b) distribute, sell, outsource, rent, lease, loan, sublicense or otherwise transfer or provide all or portion of the Service or any rights granted hereunder to any other person or legal entity; (c) use the Service for competitive analysis, (d) use the Service for third-party training, web hosting, commercial time-sharing, service bureau, software as a service, cloud or other technology use (other than as expressly licensed herein), (e) remove, alter, obscure, cover or change any proprietary notices, labels or markings from or on the Service, its components, or any copies of the same, (f) reverse engineer, decompile or disassemble the Service; or (g) utilize any equipment, device, software, or other means designed to circumvent or remove any form of technical protection used by Autodesk in connection with the Service, or use or access the Service together with any product code, authorization code, serial number, or other copy protection device not supplied by Autodesk. In addition to the above, You agree to comply with any additional restriction, condition or limitation imposed by a third-party licensor of third-party product, if any, incorporated in the Service.

10. **Service Limitations**. You expressly acknowledge and agree that this Service is made available on an "as is" basis without warranty of any kind. The Service is not a substitute for Your professional judgment or Your own independent design, analysis, simulation, estimation, testing, or other activities. It is Your responsibility to determine whether the use of the Service, including any Tools, is appropriate for Your purposes. You acknowledge that as between You and Autodesk, You are solely responsible for (i) Your (including Your Authorized Users') use of the Service, and any results produced by the Service, including any of the Tools, and (ii) establishing the adequacy of independent procedures for testing the reliability, safety, accuracy, completeness, compliance with applicable legal requirements and industry standards, and other characteristics of any output, including insights, recommendations, and all items designed with the assistance of the Service. Autodesk will not be responsible or liable in any manner whatsoever for the results obtained through use of the Service, including any of the Tools. Further, (i) Autodesk makes no commitments with respect to the Service, including any commitment to continue the Service or to convert the Service, including any of the Tools, into a commercially available offering; (ii) Autodesk constantly conducts research to improve our products and services and makes no commitment that such research will be commercially released in an offering; and (iii) the Service, including any Tools made available through the Service, may contain code that is not fully tested, including errors and faults that may cause total data loss or system failure, or other defects or deficiencies which may not or will not be corrected, and (iv) Autodesk has no obligation to provide deployment assistance, set-up, implementation, configuration or other consulting services in connection with the Service, including to make it interoperable with Autodesk Offerings, and You assume all risk related to its deployment.

11. **Privacy.** You acknowledge and agree on behalf of You and Your Authorized Users that You (and third parties acting on Your behalf) may be required to provide, and Autodesk (and third parties

acting on behalf of Autodesk) may obtain, certain information and data with respect to You and Your Authorized Users for the purpose of delivering, maintaining or improving the Service, providing You with insights or analytics, developing new Autodesk tools, products or features, managing the contractual relationship with You or measuring our performance. By accessing, requesting or using a Service feature, tool or generating insights that requires the personal data of You and/or Your Authorized Users, You agree and acknowledge that Autodesk maintains, uses, stores and discloses such information and data in conformity with Autodesk's Privacy Statement at: https://www.autodesk.com/company/legal-notices-trademarks/privacy-statement for the purposes outlined above or as set out in the Privacy Statement. You also agree to comply with all applicable privacy and data protection laws relating to the provision of such personal data to Autodesk, including any applicable requirements related to notice, consent, transfer (including cross-border transfer), disclosure and use, and acknowledge and agree that You are responsible for providing notice to and obtaining consent from any Authorized Users regarding the provision of such personal data (to the extent any such notice and/or consent are required by applicable law including without limitation applicable privacy and employment laws).

Without limiting the generality of the foregoing, You agree that: (a) Autodesk may from time to time prompt You and/or Your Authorized Users (and third parties acting on Your behalf or on behalf of Your Authorized Users) to acknowledge the terms of Autodesk's Privacy Statement and/or provide consent to specific uses of information and data (including, without limitation, personal data); (b) Autodesk may provide information and data, including, without limitation, information and data about Your use of all/any of Your Authorized Users, to Autodesk affiliates and other third parties in connection with the provision, maintenance, administration or usage of the Service in accordance with Autodesk's Privacy Statement; and (c) Autodesk may make cross-border transfers of such information and data, including to jurisdictions with privacy or data protection laws that are less protective of Your information and data than the jurisdiction in which You reside or are domiciled in accordance with Autodesk's Privacy Statement.

12. **Warranty Disclaimer**. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICE AND ANY WORK PRODUCT OF ANY KIND, IN ANY FORM OR FORMAT, THAT MAY BE PROVIDED IN CONNECTION WITH THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. AUTODESK IS NOT REQUIRED TO PROVIDE SUPPORT OR MAINTENANCE FOR THE SERVICE, AND AUTODESK DOES NOT MAKE ANY REPRESENTATION OR PROMISE THAT THE SERVICE, OR ANY OF THE TOOLS MADE AVAILABLE VIA THE SERVICE, OR ANY MODIFICATION THERETO WILL WORK OR INTEROPERATE WITH ANY AUTODESK OFFERINGS.

13. **Export Control.** You acknowledge and agree that the Service, including any Tool, is subject to compliance with United States and other applicable country export control and trade sanctions laws, rules and regulations, including without limitations the regulations promulgated by the U.S. Department of Commerce, the U.S. Department of State, and the U.S. Department of the

Treasury ("**Export Control Laws**"). You will be solely responsible for (i) complying with those laws and regulations and (ii) monitoring any modifications to them. Under the Export Control Laws, any software, documentation, technical data (or direct products thereof) provided under these WA Terms may not be, directly or indirectly, downloaded or otherwise exported, re-exported, or transferred to restricted countries, to restricted end users, or for restricted end uses as set forth in the Export Control Laws You may not upload or otherwise provide Autodesk with (a) any content or materials (including Your Content) that is classified, subject to the International Traffic in Arms Regulations (ITAR) or its foreign counterparts, or otherwise subject to export control related restrictions other than restrictions relating to U.S. comprehensively embargoed locations. No services provided under this contract may be specific to a military application or for any end-use restricted in the U.S. Export Administration Regulations, including certain semiconductor development and production.

14. Definitions

Any defined terms which are not defined below have meaning given to them in the Agreement.

"**Admins**" or "**Your Admins**" means personnel who You authorize to use Autodesk user management capabilities to designate access levels and manage access to the Service by Your Authorized Users. There are different types of Admins that You can designate, including primary and secondary Admins.

"**Autodesk Offerings**" means commercially available Software, Cloud Services, and Benefits provided by Autodesk, and any subscriptions for such items, as defined in and governed by the Autodesk Terms of Use at https://www.autodesk.com/company/terms-of-use/en/general-terms.

"**Beta Tools**" means the downloadable, integrated, and other Tools embedded in, or included with, the Service.

"**Covered Tools**" means the downloadable, integrated, and other Tools embedded in, or included with, the Service that are listed at https://airtable.com/appeMLwKWGlXxyqsi/shraBCgo8HUVsGNS6 or any successor designated by Autodesk.

"**Portal**" means the restricted access portal within the Service (or any other successor site designated by Autodesk) made available to Authorized Users for reviewing Priority Resolutions.

"**Priority Resolution**" means an expedited Resolution for a Covered Tool.

"**Priority Resolution Manager**" means an Authorized User who You designate to identify Priority Resolutions.

"**Technical Requirements**" means the documentation (including online, printed, or other documentation) provided by Autodesk outlining the technical requirements for access to, use of, restrictions, or limitations to the Service or any part of the Service, including but not limited to requirements for separate licenses or subscriptions to Autodesk Offerings (e.g., technology

prerequisites, geographic availability, language, license terms, availability period, etc.). The most current list of Technical Requirements is available at https://help.autodesk.com/view/WA/ENU/?guid=WA-PROD-DEPS or any successor site provided by Autodesk.

"**Tools**" means Beta Tools and Covered Tools.