

Autodesk and the EU-U.S. and Swiss-U.S. Privacy Shield

Effective Date: November 17, 2017

Autodesk, Inc. and its United States subsidiaries (“Autodesk”) comply with the principles of the EU-U.S. and the Swiss-U.S. Privacy Shield Frameworks, which govern the collection, use, and disclosure of personal information as described below. Autodesk’s commitment to subject the personal data described below to the Privacy Shield is subject to the enforcement and investigative powers of the United States Federal Trade Commission. More information on the Privacy Shield Framework can be found here. For a list of Privacy Shield participants, please see <https://www.privacyshield.gov/list>.

Scope: This policy applies to all personal data provided by or about customers that is received by Autodesk, Inc. and its subsidiaries in the United States from the European Economic Area and Switzerland. Autodesk will comply with this policy with respect to this personal data.

Purpose of Processing: In providing services to data subjects, Autodesk processes personal data collected when a data subject registers with us, conducts a purchase, contracts with us, and uses our products. The types of personal data collected and its uses will depend on the product, and are described in the Autodesk Privacy Statement.

Third Party Transfers: Autodesk may share personal data with third parties under certain circumstances described in our Privacy Statement. Autodesk’s obligations under Privacy Shield extend to third parties acting as agents who help us run our business and provide your services, and Autodesk remains liable should a third party acting as our agent process personal data subject to this policy in a manner inconsistent with this policy, except where Autodesk is not responsible for the event giving rise to the damage.

We may also disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Rights to Access and Limit Use and Disclosure: Data subjects have a right to access, limit use of, and limit disclosure of their personal data. Some of the ways you can do so are listed in the Autodesk Privacy Statement. If you seek to access, correct, delete, or limit use or disclosure of your personal data, you are also welcome to contact us using the information below. Where Autodesk receives such a request and processes your information on behalf of an Autodesk customer, Autodesk may refer your request to that customer. Independent Dispute Resolution and Arbitration: If you have an inquiry or complaint, please contact Autodesk as shown below. Autodesk will respond to your inquiry within 45 days. If your complaint cannot be resolved by working with us, Autodesk has designated the [American Arbitration Association](#) as an independent dispute resolution body to review your complaint at no cost to you. In the event that your complaint cannot be resolved with Autodesk directly, or through the independent dispute resolution mechanism, you may be able to invoke binding arbitration. For more information on the arbitration process, please visit the Privacy Shield website.

How to contact us: Please direct any inquiries or complaints regarding our adherence to Privacy Shield to privacy.questions@autodesk.com, or by regular mail to:

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