

# Frequently Asked Questions (FAQ)

Autodesk is pleased to announce the discount on 3-year subscriptions that has been running as the Global Field Promotion throughout Q4 will now be continuous. [A 3-year subscription to Autodesk software can ensure that customers get the greatest return on their investment by enabling them to secure the price of their software for 3 years and receive an additional discount of up to 10%\\*](#)

## GENERAL INFORMATION

### 1. **What is the Autodesk FY20 Q1 Global Field Promotion (GFP)?**

The FY20 Q1 Global Field Promotion is extending the Q4 effort that focused on 3-year subscriptions and the associated up to 10%\* savings. Customers can save up to 10% off the SRP off a new 3-year subscription or 3-year subscription that is up for renewal, and in accordance with standard renewal policies.

Refer to the [“Appendix”](#) for a list of eligible products.

### 2. **Is there an end date?**

The up to 10%\* off new and renewal subscriptions with 3-year terms will be continuous and applied to standard skus effective March 27, 2019. Until then please continue to use the promotion skus that were created for the Q4 price list and that remain on the current price lists. Note that the savings associated with 3-year subscriptions may vary year to year, however will remain at up to 10%\* for all of FY20.

### 3. **Does this new pricing apply globally?**

Yes, the change to the 3-year subscriptions is global.

### 4. **Do the savings apply to maintenance plan renewals?**

No. The savings are for new 3-year subscriptions and 3-year renewal subscriptions only.

### 5. **Do the savings apply to all term lengths?**

No. The savings applies to subscriptions with 3-year terms only.

### 6. **Do the savings apply to both single-user and multi-user subscriptions?**

Yes. The savings apply to both single-user and multi-user subscriptions.

### 7. **Will Autodesk offer the full discount % if the customer is adding to an existing subscription?**

Yes. The full savings percentage applies to the months remaining on the existing contract. For example, if a customer has a current AutoCAD subscription with a minimum 24 months remaining on a 3-year term and purchases an industry collection with a 3-year term, the collection may be prorated to align end dates. The savings will be applied to the collection for the initial 24 months and then again at the time of renewal.

**8. Are multi-packs included?**

Multi-packs of products including BIM and Fusion will be included as of March 27, 2019.

**9. Can offers be combined with the 3-year savings?**

Offer cannot be combined with the 3-year savings prior to March 27. Beginning March 27 additional offers may be applied to subscriptions with 3-year terms in addition to the built in savings.

## APPENDIX

**Table 1:** The following list includes the subscription products eligible for the savings through March 26, 2017. Effective March 27, 2019, the savings will apply to all subscriptions with 3-year terms.

Eligible 3-year subscription products	
General Design	AutoCAD® including specialized toolsets
	AutoCAD® /Autodesk® AutoCAD® for Mac
	AutoCAD Design Suite Premium
	AutoCAD® Raster Design
	ReCap Pro™
	SketchBook® for Enterprise
AEC	Architecture Engineering & Construction Collection
	AutoCAD® Architecture
	Advance Steel Premium
	AutoCAD® Map 3D
	AutoCAD® MEP
	AutoCAD® Plant 3D
	BIM 360® Design CLOUD
	BIM 360 Team
	BIM 360 Glue/Plan/Docs/Build
	Building Design Suite Standard, Premium, or Ultimate
	Civil 3D®
	Dynamo Studio
	Fabrication CADmep/CAMduct/ ESTmep
	FormIt Pro
	Infrastructure Design Suite Standard, Premium, or Ultimate
	Infraworks®
	Navisworks® Manage
	Navisworks® Simulate
	Plant Design Suite Standard, Premium or Ultimate
	Point Layout
	Revit
	Revit LIVE
	Robot™ Structural Analysis Pro
Structural Bridge Design	
Vehicle Tracking	
ANIM	Media & Entertainment Collection

	3ds Max®
	3ds Max® Entertainment Creation Suite Standard
	Arnold
	Entertainment Creation Suite Ultimate
	Maya®
	Maya LT™
	Maya® Entertainment Creation Suite Standard
	MotionBuilder®
	Mudbox®
MFG	Product Design & Manufacturing Collection
	Alias AutoStudio/Concept/Design/Speedform/ Surface
	AutoCAD® Electrical
	AutoCAD® Mechanical
	CFD Premium/CFD Ultimate/CFD Cloud Services Entitlement
	Factory Design Suite Standard, Premium or Ultimate
	Fusion 360 Team - CLOUD
	Fusion 360 CLOUD
	Fusion 360 Lifecycle Products
	Inventor® Professional
	Moldflow Adviser Premium/Ultimate
	Moldflow Insight Standard/Premium/Ultimate
	Moldflow - cloud service entitlement
	Moldflow Synergy
	Product Design Suite Premium or Ultimate
	Vault Office/Professional/Workgroup
	VRED/VRED Design/Presenter/Professional/Render Node/Server
LT Family	AutoCAD® LT/LT for Mac
	AutoCAD® LT with CALS Tools (Japan only)
	Inventor LT™
	AutoCAD Inventor LT™ Suite
	Revit LT™
	AutoCAD Revit LT™ Suite

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