

Frequently Asked Questions (FAQ)

Autodesk is pleased to announce the up to 10%* promotional discount on 3-year new and renewal subscriptions that had been running as the Global Field Promotion throughout Q4 is extended through March 26, 2019. Effective March 27, 2019, the 3-year regular subscription price will reflect a multi-year savings of up to 10%* as compared to a 1-year subscription on a per year basis. [A 3-year subscription to Autodesk software can ensure that customers get the greatest return on their investment by securing their software at significant savings.](#)

GENERAL INFORMATION

1. What is the Autodesk FY20 Q1 Global Field Promotion (GFP)?

The FY20 Q1 Global Field Promotion is extending the Q4 effort that focused on a up to 10%* promotional discount on 3-year new and renewal subscriptions. Through March 26, 2019, customers can save up to 10%* off the SRP off a new or renewal 3-year subscription, per standard renewal policies.

Effective March 27, 2019, the 3-year regular subscription price will reflect a multi-year savings of up to 10%* as compared to a 1 year subscription on a per year basis. Accompanying the price change, the multi-year savings will no longer be considered a promotion and will be termed as a yearlong savings program on multi-year subscriptions.

Refer to the [“Appendix”](#) for a list of eligible products.

2. Does this new pricing apply globally?

Yes, the change effective on March 27, 2019 to the 3-year new and renewal subscription pricing is global.

3. Do the savings apply to maintenance plan renewals?

No. The savings does not apply to maintenance plan renewals.

4. Are the discounts available for new Maintenance to Subscription switches, or existing Maintenance to Subscription renewals?

Yes. Beginning March 27, the 3-year discount applies to new 3-year Maintenance to Subscription switches and Maintenance to Subscription Renewals - including Annual and 2-year Maintenance to Subscription renewals that wish to renew and increase their term to 3-years. Note: Maintenance to Subscription Renewals changing their term to 3-years must be submitted and transacted by Autodesk.

5. Do the savings apply to all term lengths?

No. The savings applies to subscriptions with 3-year terms only.

6. Do the savings apply to both single-user and multi-user subscriptions?

Yes. The savings apply to both single-user and multi-user subscriptions.

7. Will Autodesk offer the new savings pricing if the customer is adding to an existing 3-year subscription?

Yes. The full savings percentage applies to the months remaining on the existing 3-year contract. For example, if a customer with a current 3-year subscription for AutoCAD has 24 months remaining on that subscription term, and then, in addition, purchases a new industry collection subscription, then the new industry collection subscription term would end concurrently with such AutoCAD subscription term, and the savings will be applied to the collection for the remainder of that term. If the customer renews either AutoCAD and/or the collection, then the savings would again apply for that renewal term.

8. Are multi-packs included?

Multi-packs of products including BIM and Fusion will be included as of March 27, 2019. Prior to this date, the extended up to 10%* 3-year discount offer does not apply to multi-packs of products.

9. Can other promotional or savings offers be combined with the 3-year new and renewal subscriptions that provide savings as compared to single year offers?

Prior to March 27, 2019, additional promotional or savings offers cannot be combined with the 3-year promotional savings offers. Beginning March 27, promotional or savings offers (subject to the terms of the offers) may be applied to the 3 year new and renewal subscriptions that provide multi-year savings as compared to single year offers.

APPENDIX

Table 1: The following list includes the subscription products eligible for the savings through March 26, 2017. Effective March 27, 2019, the savings will apply to all subscriptions with 3-year terms.

Eligible 3-year subscription products	
General Design	AutoCAD® including specialized toolsets
	AutoCAD® /Autodesk® AutoCAD® for Mac
	AutoCAD Design Suite Premium
	AutoCAD® Raster Design
	ReCap Pro™
	SketchBook® for Enterprise
AEC	Architecture Engineering & Construction Collection
	AutoCAD® Architecture
	Advance Steel Premium
	AutoCAD® Map 3D
	AutoCAD® MEP
	AutoCAD® Plant 3D
	BIM 360® Design CLOUD
	BIM 360 Team
	BIM 360 Glue/Plan/Docs/Build
	Building Design Suite Standard, Premium, or Ultimate
	Civil 3D®
	Dynamo Studio
	Fabrication CADmep/CAMduct/ ESTmep
	FormIt Pro
	Infrastructure Design Suite Standard, Premium, or Ultimate
	Infraworks®
	Navisworks® Manage
	Navisworks® Simulate
	Plant Design Suite Standard, Premium or Ultimate
	Point Layout
	Revit
	Revit LIVE
Robot™ Structural Analysis Pro	
Structural Bridge Design	
Vehicle Tracking	
ANIM	Media & Entertainment Collection
	3ds Max®
	3ds Max® Entertainment Creation Suite Standard

	Arnold
	Entertainment Creation Suite Ultimate
	Maya®
	Maya LT™
	Maya® Entertainment Creation Suite Standard
	MotionBuilder®
	Mudbox®
MFG	Product Design & Manufacturing Collection
	Alias AutoStudio/Concept/Design/Speedform/ Surface
	AutoCAD® Electrical
	AutoCAD® Mechanical
	CFD Premium/CFD Ultimate/CFD Cloud Services Entitlement
	Factory Design Suite Standard, Premium or Ultimate
	Fusion 360 Team - CLOUD
	Fusion 360 CLOUD
	Fusion 360 Lifecycle Products
	Inventor® Professional
	Moldflow Adviser Premium/Ultimate
	Moldflow Insight Standard/Premium/Ultimate
	Moldflow - cloud service entitlement
	Moldflow Synergy
	Product Design Suite Premium or Ultimate
	Vault Office/Professional/Workgroup
VRED/VRED Design/Presenter/Professional/Render Node/Server	
LT Family	AutoCAD® LT/LT for Mac
	AutoCAD® LT with CALS Tools (Japan only)
	Inventor LT™
	AutoCAD Inventor LT™ Suite
	AutoCAD Revit LT™ Suite

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This offer may not be combined with any other conditions, discounts, rebates or promotions and is void where prohibited or restricted by law. This promotion is not valid for education licenses or product licenses purchased through the Autodesk Employee Purchase Program. Prior to March 27, 2019, the extended up to 10%* 3-year discount offer does not apply to multi-packs of products. All benefits and purchase options may not be available for all software or services in all languages and/or geographies. Access to cloud services requires an Internet connection and is subject to any geographical restrictions set forth in the [Terms of Use](#).

* All discounts and savings are based on SRP, which is Autodesk's suggested retail price (excluding freight, handling and taxes) for the specified product in your region. SRP is used for reference purposes only and may not be in your local currency. Actual retail price is determined by your reseller, and is subject to currency fluctuation. Offer available only from participating resellers which are independent and free to set their own prices. Reseller prices may vary. A list of resellers can be found at www.autodesk.com.

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