

FY18 Q4 Autodesk – APAC Promotion: BUY One and get One Up to 25% off*

Frequently Asked Questions (FAQ) for

When you subscribe to an eligible product for 12 months or more you can add another subscription for up to 25% off. Terms and conditions apply. Please see below.*

General Conditions

1. What is the FY18 Q4 Autodesk BUY One and Get One Up to 25% Off offer?

Customers who subscribe to an eligible product for 12 months or more between November 7, 2017 and January 12, 2018 (dates inclusive) can add a further subscription of the same or lesser value product at a promotional discount of up to 25% off* the SRP. The promotional discount applies to new purchases. Please refer to question 5 for a list of eligible products.

- For example: A customer can **purchase a new** annual subscription of any of the eligible products within Autodesk® AutoCAD® Family products during the promotional period are entitled to receive a discount of up to 25% off* the SRP of a second annual subscription of same or lower value product with the Autodesk® AutoCAD® Family products.

Important Conditions:

- The additional discounted subscription must be purchased at the same time as the new subscription, however is not required to have the same Autodesk Order Number.
- The additional discounted subscription must be for the same or a lesser value product, and will be co-termed with the qualifying subscription.
- Autodesk reserves the right to validate any transactions for eligibility (e.g. Potential Renewal as New). Please check with your Reseller for more details.

2. Where can customers learn more about subscriber benefits?

Customers can go to www.autodesk.com/subscription.com for more information about subscriber benefits.

3. What countries are eligible to participate?

The offer is available in ASEAN, Australia, Hong Kong, India, Japan, Korea, New Zealand and Taiwan.

4. Is this offer available through Autodesk eStores?

Yes, for new purchases only, and the additional product must be the same. This offer is available through Autodesk's Australia, India, Japan, Korea, New Zealand and Singapore stores from November 7, 2017 till January 12, 2018.

5. What products are eligible for the discount?

The second subscription of the following products are eligible for the promotional discount when purchased at the same time of a new subscription of the following products. Please refer to Table 1 detailed list of eligible products.

Table 1

Eligible products		Discount
AutoCAD Family	Autodesk® AutoCAD®	Up to 25%*
	Autodesk® AutoCAD® Architecture	Up to 25%*
	Autodesk® AutoCAD® Civil 3D®	Up to 25%*
	Autodesk® AutoCAD® Electrical	Up to 25%*
	Autodesk® AutoCAD® for Mac	Up to 25%*
	Autodesk® AutoCAD® Map 3D	Up to 25%*
	Autodesk® AutoCAD® Mechanical	Up to 25%*
	Autodesk® AutoCAD® MEP	Up to 25%*
	Autodesk® AutoCAD® Plant 3D	Up to 25%*
	Autodesk® AutoCAD® Raster Design	Up to 25%*

6. How many discounted products can be purchased?

Customers are eligible to purchase one additional annual subscription of any of the products from the list in question #5 at the discounted price for each new annual subscription purchased. There are no maximum limitations.

7. Are the discounts available for both subscription with single-user access and multi-user access?

No. Discounts are only available for single-user.

8. Are the discounts available to maintenance or subscription plan renewals?

No. The offer is not applicable to any renewals.

9. Can the offer be combined with any other offers?

No. The offers may not be combined with any other discounts, promotions, or other incentives offered by Autodesk unless specified.

10. Are Named Accounts eligible to participate in this offer?

Discounts offered by Autodesk under this offer cannot be combined with any discounts provided by Autodesk to contracted accounts according to any relevant agreements. Examples: Accounts with EBAs (Enterprise Business Agreements) and ETRs (Extra Territory Rights) are not eligible. Named Accounts may choose to select either the contracted discount OR the promotional discount, but not both.

11. Are the purchases made under these offers eligible for ACE/LPI (Large Purchase Incentives)?

Yes. The listed products of this offer are eligible for LPI.

12. When is the last day a customer can purchase with this offer?

January 12, 2018 is the last day for customers to purchase with this offer.

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* Advertised discounts and savings are based on SRP. SRP is Autodesk's suggested retail price (excluding freight, handling and taxes) for the specified product in your region. SRP is used for reference purposes only and may not be in local currency. Actual retail price is determined by your reseller, and is subject to currency fluctuation. Offer subject to reseller participation. Channel partners are independent and free to set their own prices. Reseller prices may vary.

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