

## **EU & EEA Consumer Right of Withdrawal Information**

Residents of the European Union or the European Economic Area who are acting as a consumer (i.e., for a purpose which may be regarded as being outside Your trade, craft, or profession) have the following statutory right to withdraw from their contract with Autodesk:

### **INSTRUCTION ON THE STATUTORY RIGHT OF WITHDRAWAL**

#### Right of Withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, You must inform us, Autodesk Ireland Operations Unlimited Company at 1 Windmill Lane, 2nd Floor, Dublin, Ireland D02 F206 or Consumer.Withdrawal@autodesk.com of Your decision to withdraw from this contract by an unequivocal statement (e.g., a letter sent by post or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for You to send Your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

#### Effects of Withdrawal

If You withdraw from this contract, we will reimburse to You all payments received from You, including the costs of delivery (with the exception of the supplementary costs resulting from Your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about Your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as You used for the initial transaction, unless You have expressly agreed otherwise; in any event, You will not incur any fees as a result of such reimbursement.

If You requested to begin the performance of services during the withdrawal period, You will pay us an amount which is in proportion to what has been provided until You have communicated us Your withdrawal from this contract, in comparison with the full coverage of the contract.

#### Model Withdrawal Form

(Complete and return this form only if you wish to withdraw from the contract)

To: Autodesk Ireland Operations Unlimited Company  
1 Windmill Lane, 2nd Floor  
Dublin, Ireland D02 F206  
Consumer.Withdrawal@autodesk.com

I/we\* hereby give notice that I/we\* withdraw from my/our\* contract of sale of the following goods\*/for the provision of the following services\*:

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Ordered on\*/received on\*:

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Name of consumer(s):

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Address of consumer(s):

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Signature of consumer(s) (only if this form is notified on paper):

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Date:

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*\*Delete as appropriate.*

**END OF INSTRUCTION ON THE STATUTORY RIGHT OF WITHDRAWAL**