



Autodesk Transparency Report

January 2018 to December 2019

Introduction

Autodesk values the trust of its users and is committed to transparency. In furtherance of this commitment, Autodesk publishes this annual report about requests it receives from government agencies for the disclosure of customer data for law enforcement purposes. For more information about how Autodesk protects customer data, please see the Autodesk [Trust Center](#), [Privacy Statement](#), and [Terms of Use](#).

Autodesk Policy on Responding to Law Enforcement Requests

- Autodesk narrowly construes each request and discloses customer data only when required to do so by law.
- Autodesk reviews each request for valid legal process.
- Autodesk provides the same level of protection to all of its customers, no matter where they are located or the origin of the request, to the extent that the governing law allows.
- Autodesk is committed to maintaining customer privacy and confidentiality.
- Autodesk delays notice to its customers only (1) when legally obligated to do so such as, for example, when it receives a delayed notice order (DNO) issued by a court or (2) in the case of emergencies (*e.g.*, regarding imminent threat to life, child sexual exploitation, terrorism). Autodesk then notifies its customer of the government request for their data after the DNO expires or the emergency exception no longer applies. Autodesk does not comply with informal requests for delayed notice or indefinite DNO's.

Government Requests Received

Type of Request Received	Number of Requests	Number of Accounts Impacted	Customer Content Data disclosed	Other Customer Data Disclosed	No Data Existed	Rejected Request
Subpoenas	2	2	1	1	0	1
Search Warrants	0	0	0	0	0	0
Court Orders	0	0	0	0	0	0
National Security Requests	0	0	0	0	0	0
Total	2	2	1	1	0	1
Delayed Notice Orders	0	0				

Glossary of Terms

- “Subpoena” means a formal, compulsory demand for the production of documents or testimony issued by a governmental entity (including grand jury subpoenas, administrative subpoenas, investigative subpoenas, and trial subpoenas).
- “Search Warrant” means a demand issued by a judge or magistrate upon a finding of probable cause to search or seize the property or place described therein.
- “National Security Request” means a request that seeks customer data in response to national security related investigations. National Security Requests include National Security Letters issued under 18 U.S.C. §2709, court orders issued pursuant to the Foreign Intelligence Surveillance Act, and any other classified request for customer data issued in the United States.
- “Content Data” means user-created data, including “Your Content” as defined by the Autodesk [Terms of Use](#).
- “No Data Existed” means that Autodesk did not have customer data responsive to the request.
- “Rejected Request” means that Autodesk did not disclose customer data in response to the request on the basis that the request did not constitute valid legal process or was otherwise invalid.