

# Frequently Asked Questions (FAQ) for Autodesk Customers

Customers can save up to 10%\* when subscribing to a 3-year subscription of their favorite Autodesk products—including industry collections, AutoCAD®, Revit®, Inventor® Professional, 3ds Max®, and more.

## General Information

### 1. What is the Autodesk FY19 Q4 Global Field Promotion (GFP)?

Customers can save up to **10%\* off the SRP** off a new 3-year subscription or 3-year subscription that is up for renewal, per standard renewal policies.

Refer to the [“Appendix”](#) for a list of eligible products.

**Note:** Customers are eligible to renew 90 days prior to expiration. Most customers with 3-year renewals expiring in FY20 Q1 will also be eligible for the renewal discount at some time during the promotion. For example, a customer with a 3-year subscription expiring on March 15, 2019 will be eligible to renew on Dec 15, 2018 and therefore receive the discount if they renew prior to the promotion end date.

### 2. What is the promotional period?

The offer is available from November 7, 2018 through January 25, 2019 (dates inclusive).

### 3. What countries are eligible to participate?

This offer is available in Japan, Korea, ASEAN countries, Taiwan, China, Hong Kong, Australia, New Zealand and India

### 4. Are the discounts available for maintenance plan renewals, new Maintenance to Subscription (M2S) switches, or existing Maintenance to Subscription renewals?

No. The offers are for new subscriptions and 3-year renewal subscriptions only.

### 5. Is the discount available on all term lengths?

No. The discount is available on 3-year subscription terms only.

### 6. Are the discounts available for both single-user and multi-user subscriptions?

Yes. The offers apply to both single-user and multi-user subscriptions.

### 7. Will Autodesk offer the full discount % if the customer is adding to an existing subscription?

Yes. The promotion offers the full discount percentage and will be pro-rated when the customer adds a new 3-year subscription to an existing 3-year subscription contract.

### 8. Can the offers be combined with any other offers?

No. The offer may not be combined with any other discounts, promotions, or other incentives offered by Autodesk unless specified.

## APPENDIX

**Table 1:** The following list includes the subscription products eligible for Q4 offer.

Eligible 3-year subscription products		New Subs Nov 7 Up to*	Renewals Nov 7 Up to*	Coming Soon!	
				Dec 7 New Up to*	Dec 7 Renew Up to*
<b>General Design</b>	AutoCAD® including specialized toolsets	10%	10%		
	AutoCAD®/Autodesk® AutoCAD® for Mac		10%		
	AutoCAD Design Suite Premium		10%		
	AutoCAD® Raster Design		10%		
	ReCap Pro™			10%	10%
	SketchBook® for Enterprise			10%	10%
<b>AEC</b>	<b>Architecture Engineering &amp; Construction Collection</b>	10%	10%		
	AutoCAD® Architecture		10%		
	Advance Steel Premium	10%	10%		
	AutoCAD® Map 3D		10%		
	AutoCAD® MEP		10%		
	AutoCAD® Plant 3D		10%		
	BIM 360® Design CLOUD			10%	10%
	BIM 360 Team		10%		
	BIM 360 Glue/Plan/Docs/Build			10%	10%
	Building Design Suite Standard, Premium, or Ultimate		10%		
	Civil 3D®	10%	10%		
	Dynamo Studio			10%	10%
	Fabrication CADmep/CAMduct/ ESTmep			10%	10%
	FormIt Pro		10%		
	Infrastructure Design Suite Standard, Premium, or Ultimate		10%		
	Infraworks®			10%	10%
	Navisworks® Manage	10%	10%		
	Navisworks® Simulate			10%	10%
	Plant Design Suite Standard, Premium or Ultimate		10%		
	Point Layout			10%	10%
	Revit	10%	10%		
	Revit LIVE		10%		
	Robot™ Structural Analysis Pro		10%		
Structural Bridge Design		10%			
Vehicle Tracking		10%			
<b>ANIM</b>	<b>Media &amp; Entertainment Collection</b>	10%	10%		
	3ds Max®	10%	10%		
	3ds Max® Entertainment Creation Suite Standard		10%		*
	Arnold	10%	10%		

	Entertainment Creation Suite Ultimate		10%		
	Maya®	10%	10%		
	Maya LT™	10%	10%		
	Maya® Entertainment Creation Suite Standard		10%		
	MotionBuilder®	10%	10%		
	Mudbox®			10%	10%
<b>MFG</b>	Product Design & Manufacturing Collection	10%	10%		
	Alias AutoStudio/Concept/Design/Speedform/Surface			10%	10%
	AutoCAD® Electrical		10%		
	AutoCAD® Mechanical		10%		
	CFD Premium/CFD Ultimate/CFD Cloud Services Entitlement			10%	10%
	Factory Design Suite Standard, Premium or Ultimate		10%		
	Fusion 360 Team - CLOUD			10%	10%
	Fusion 360 CLOUD			10%	10%
	Fusion 360 Lifecycle Products			10%	10%
	Inventor® Professional	10%	10%		
	Moldflow Adviser Premium/Ultime			10%	10%
	Moldflow Insight Standard/Premium/Ultime			10%	10%
	Moldflow - cloud service entitlement			10%	10%
	Moldflow Synergy			10%	10%
	Product Design Suite Premium or Ultimate		10%		
	Vault Office/Professional/Workgroup	10%	10%		
VRED/VRED Design/Presenter/Professional/Render Node/Server			10%	10%	
<b>LT Family</b>	AutoCAD® LT/LT for Mac	10%	10%		
	AutoCAD® LT with CALS Tools (Japan only)			10%	10%
	Inventor LT™	10%	10%		
	AutoCAD Inventor LT™ Suite	10%	10%		
	AutoCAD Revit LT™ Suite	10%	10%		

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