

Frequently Asked Questions (FAQ) for Autodesk Customers

Customers can save up to 10%* when subscribing to a 3-year subscription of their favorite Autodesk products—including industry collections, AutoCAD®, Revit®, Inventor® Professional, 3ds Max®, and more.

General Information

1. What is the Autodesk FY19 Q4 Global Field Promotion (GFP)?

Customers can save up to **10%* off the SRP** off a new 3-year subscription or 3-year subscription that is up for renewal, per standard renewal policies.

Refer to the [“Appendix”](#) for a list of eligible products.

Note: Customers are eligible to renew 90 days prior to expiration. Most customers with 3-year renewals expiring in FY20 Q1 will also be eligible for the renewal discount at some time during the promotion. For example, a customer with a 3-year subscription expiring on March 15, 2019 will be eligible to renew on Dec 15, 2018 and therefore receive the discount if they renew prior to the promotion end date.

2. What is the promotional period?

The offer is available from November 7, 2018 through January 31, 2019 (dates inclusive).

3. What countries are eligible to participate?

This offer is available in Japan, Korea, ASEAN countries, Taiwan, China, Hong Kong, Australia, New Zealand and India

4. Are the discounts available for maintenance plan renewals, new Maintenance to Subscription (M2S) switches, or existing Maintenance to Subscription renewals?

No. The offers are for new subscriptions and 3-year renewal subscriptions only.

5. Is the discount available on all term lengths?

No. The discount is available on 3-year subscription terms only.

6. Are the discounts available for both single-user and multi-user subscriptions?

Yes. The offers apply to both single-user and multi-user subscriptions.

7. Will Autodesk offer the full discount % if the customer is adding to an existing subscription?

Yes. The promotion offers the full discount percentage and will be pro-rated when the customer adds a new 3-year subscription to an existing 3-year subscription contract.

8. Can the offers be combined with any other offers?

No. The offer may not be combined with any other discounts, promotions, or other incentives offered by Autodesk unless specified.

APPENDIX

Table 1: The following list includes the subscription products eligible for Q4 offer.

Eligible 3-year subscription products		New Subs Nov 7 Up to*	Renewals Nov 7 Up to*	Coming Soon!	
				Dec 7 New Up to*	Dec 7 Renew Up to*
General Design	AutoCAD® including specialized toolsets	10%	10%		
	AutoCAD®/Autodesk® AutoCAD® for Mac		10%		
	AutoCAD Design Suite Premium		10%		
	AutoCAD® Raster Design		10%		
	ReCap Pro™			10%	10%
	SketchBook® for Enterprise			10%	10%
AEC	Architecture Engineering & Construction Collection	10%	10%		
	AutoCAD® Architecture		10%		
	Advance Steel Premium	10%	10%		
	AutoCAD® Map 3D		10%		
	AutoCAD® MEP		10%		
	AutoCAD® Plant 3D		10%		
	BIM 360® Design CLOUD			10%	10%
	BIM 360 Team		10%		
	BIM 360 Glue/Plan/Docs/Build			10%	10%
	Building Design Suite Standard, Premium, or Ultimate		10%		
	Civil 3D®	10%	10%		
	Dynamo Studio			10%	10%
	Fabrication CADmep/CAMduct/ ESTmep			10%	10%
	FormIt Pro		10%		
	Infrastructure Design Suite Standard, Premium, or Ultimate		10%		
	Infraworks®			10%	10%
	Navisworks® Manage	10%	10%		
	Navisworks® Simulate			10%	10%
	Plant Design Suite Standard, Premium or Ultimate		10%		
	Point Layout			10%	10%
	Revit	10%	10%		
	Revit LIVE		10%		
	Robot™ Structural Analysis Pro		10%		
Structural Bridge Design		10%			
Vehicle Tracking		10%			
ANIM	Media & Entertainment Collection	10%	10%		
	3ds Max®	10%	10%		
	3ds Max® Entertainment Creation Suite Standard		10%		*
	Arnold	10%	10%		

	Entertainment Creation Suite Ultimate		10%		
	Maya®	10%	10%		
	Maya LT™	10%	10%		
	Maya® Entertainment Creation Suite Standard		10%		
	MotionBuilder®	10%	10%		
	Mudbox®			10%	10%
MFG	Product Design & Manufacturing Collection	10%	10%		
	Alias AutoStudio/Concept/Design/Speedform/Surface			10%	10%
	AutoCAD® Electrical		10%		
	AutoCAD® Mechanical		10%		
	CFD Premium/CFD Ultimate/CFD Cloud Services Entitlement			10%	10%
	Factory Design Suite Standard, Premium or Ultimate		10%		
	Fusion 360 Team - CLOUD			10%	10%
	Fusion 360 CLOUD			10%	10%
	Fusion 360 Lifecycle Products			10%	10%
	Inventor® Professional	10%	10%		
	Moldflow Adviser Premium/Ultime			10%	10%
	Moldflow Insight Standard/Premium/Ultime			10%	10%
	Moldflow - cloud service entitlement			10%	10%
	Moldflow Synergy			10%	10%
	Product Design Suite Premium or Ultimate		10%		
Vault Office/Professional/Workgroup	10%	10%			
VRED/VRED Design/Presenter/Professional/Render Node/Server			10%	10%	
LT Family	AutoCAD® LT/LT for Mac	10%	10%		
	AutoCAD® LT with CALS Tools (Japan only)			10%	10%
	Inventor LT™	10%	10%		
	AutoCAD Inventor LT™ Suite	10%	10%		
	AutoCAD Revit LT™ Suite	10%	10%		

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