

Autodesk® Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Autodesk Navisworks Freedom 2020

Product Description: Navisworks® project review software lets architecture, engineering and construction professionals holistically review integrated models and data with stakeholders during preconstruction to better control project outcomes.

Date: April 1, 2019

Contact information: 415-356-0700

Notes:

Evaluation Methods Used: Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/ | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Images, icons, and videos without other captions or descriptions Software: Authoring Tool:</p> |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Supported Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Navisworks provides information to the user via the Microsoft Active Accessibility Application. Not all UI controls are accessible via the Narrator tool. Authoring Tool:</p> |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Text created as part of the geometry will not be available to accessibility tools such as Narrator. Microsoft Active Accessibility applications like the Narrator can be used to access particulars of the components of a form/dialog box. Authoring Tool:</p> |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports</p> | <p>Web: Electronic Docs: Software: Animation is created by Manage. Viewpoint animations can be named appropriately and displayed</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | Authoring Tool: Not Applicable | as individual frames. There is no animation in the interface controls. Authoring Tool: |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls. Authoring Tool: |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls. Authoring Tool: |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Hyperlinks are colored, but also underlined on hover to indicate a link Software: Color-coding is not generally used as the only means of conveying information. The selection list however is color-coded, and some editors use color information to display status information. Focus is indicated by a dark blue border around the command in use and shading of the window. There is no programmatic means to change the focus. Authoring Tool: |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Videos require user to play, allow ability to stop, offer volume control Software: Navisworks does not require user hearing in order to operate the software. Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Can scroll a page, but can't navigate between pages or access links and videos Software: Keyboard navigation is provided for most menu commands in Manage. In addition, the software can be customized to enhance access to particular functions, for example with larger controls. Authoring Tool:</p> |
| <p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Keyboard shortcuts can be used to move in and out of menu items and their respective content. Authoring Tool:</p> |
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: There are no user interaction time limits in Navisworks Authoring Tool:</p> |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Potential issue with loading animation on new page/video load, user may not have ability to pause or stop. Software: Authoring Tool:</p> |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> | <p>Web: Not Applicable Electronic Docs: Does Not</p> | <p>Web: Electronic Docs:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Support Authoring Tool: Not Applicable | Authoring Tool: |
| <u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Software: Authoring Tool: |
| <u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Can't navigate between pages with keyboard Software: Authoring Tool: |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Software: It is under the users control to provide meaningful context to any hyperlinks created in Navisworks. Authoring Tool: |
| <u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: URL for each page contains language code Software: Language packs are available to provide localized product and content. Authoring Tool: |
| <u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable | Web: Electronic Docs: Links to external resources open in new tab Software: Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Search within help system Software: Authoring Tool:</p> |
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: 3rd party software can be used to set values in user interface components. Authoring Tool:</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Using Browser Zoom Software: Authoring Tool:</p> |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Authoring Tool:</p> |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Topic is bolded in TOC when clicked, links are highlighted and underlined when selected Software: Authoring Tool:</p> |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Not Applicable Electronic Docs: Supported Authoring Tool: Not Applicable</p> | <p>Web: Electronic Docs: TOC on left, related links appear at bottom of page where applicable Authoring Tool:</p> |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software | <p>Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not</p> | <p>Web: Electronic Docs: Authoring Tool:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Applicable | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable | Web: Electronic Docs: Software: Authoring Tool: |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Web: Electronic Docs: Software: Authoring Tool: |

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|--|
| 302.1 Without Vision | Partially Supports | Microsoft Active Accessibility applications like the Narrator can be used to access particulars of the components of a form/dialog box. Some interface controls such as 3d manipulation are not accessible via the Narrator. |
| 302.2 With Limited Vision | Partially Supports | Keyboard navigation is provided for most Menu commands. Assistive Technology like the Magnifier can be used to provide enlarged print output. |
| 302.3 Without Perception of Color | Supports | Where color is used to communicate information, the user can select contrasting colors. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 302.4 Without Hearing | Supports | Navisworks does not require user hearing in order to operate the software. |
| 302.5 With Limited Hearing | Supports | Navisworks does not require user hearing in order to operate the software. |
| 302.6 Without Speech | Supports | Navisworks does not require user speech in order to operate the software. |
| 302.7 With Limited Manipulation | Supports | Users interact with Navisworks via the same controls on the computer. |
| 302.8 With Limited Reach and Strength | Supports | Users interact with Navisworks via the same controls on the computer. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Users interact with Navisworks via the same controls on the computer. |

Chapter 4: Hardware

Notes: Not Applicable to Navisworks.

Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Does not Support | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits. |
| 502.2.2 No Disruption of Accessibility Features | Does not Support | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Does not Support | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features |
| 502.3.2 Modification of Object Information | | |
| 502.3.3 Row, Column, and Headers | | |

| Criteria | Conformance Level | Remarks and Explanations | | |
|---|--------------------------------------|--|-------------------------------------|---|
| 502.3.4 Values | | of commercial UI toolkits. | | |
| 502.3.5 Modification of Values | | | | |
| 502.3.6 Label Relationships | | | | |
| 502.3.7 Hierarchical Relationships | | | | |
| 502.3.8 Text | | | | |
| 502.3.9 Modification of Text | | | | |
| 502.3.10 List of Actions | | | | |
| 502.3.11 Actions on Objects | | | | |
| 502.3.12 Focus Cursor | | | | |
| 502.3.13 Modification of Focus Cursor | | | | |
| 502.3.14 Event Notification | | | | |
| 502.4 Platform Accessibility Features | | | | |
| 503 Applications | | | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | | | Partially supports | The software does provide user preferences for Bold fonts as well as contrast/ brightness & background opacity. |
| 503.3 Alternative User Interfaces | Does not Support | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits. | | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required | | |
| 503.4.1 Caption Controls | Does not Support | | | |
| 503.4.2 Audio Description Controls | Does not Support | | | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required | | |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.0 section | See information in WCAG section | | |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Does not Support | | | |
| 504.2.2 PDF Export | Does not Support | | | |
| 504.3 Prompts | | | | |
| 504.4 Templates | | | | |

Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Partially Supports | There are several features that support accessibility, however, they are not specifically documented as accessibility features. Examples are Tooltips, Keyboard Shortcuts, Keyboard Accelerators, and Quick Access Toolbar. |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Does not Support | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

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