Autodesk[®] Accessibility Conformance Report Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Autodesk® Vault Workgroup 2020

Product Description: Vault Workgroup helps teams create and share, design and engineering information by securely organizing, managing, and tracking data in a central location. Ease of administration enables workgroup control of data access and security and facilitates team-based design across disciplines. Users gain productivity without disruption to their natural design workflows by quickly managing their designs and track changes over time. Also, Vault Workgroup delivers lifecycle and revision control processes directly in the design application, which promotes faster cycle times and better-quality engineering data.

Date: March 2019

Contact information: 415-356-0700

Notes:

Evaluation Methods Used: General product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-	Level A (Yes)
WCAG20-20081211/	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal	
Register on January 18, 2017	(Yes)
Corrections to the ICT Final Rule as published by the US Access Board in the Federal	(163)
Register on January 22, 2018	

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
		Web: Autodesk® Vault Professional 2020 web-based
1.1.1 Non-text Content (Level A)		application provides a text equivalent for most of the
Also applies to:	Web: Supports	non-text elements.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: supports	Software: Autodesk® Vault Professional 2020
• 504.2 (Authoring Tool)	Authoring Tool:	application provides a text equivalent for most of the
• 602.3 (Support Docs)		non-text elements.
		Authoring Tool:
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	Web: Focus can be tracked by Assistive Technology.
Also applies to:	Electronic Docs:	When using a screen reader application there is a small
Revised Section 508	Software: Partially Supports	spoken dialog and when there is, it gives the user
• 501 (Web)(Software)	Authoring Tool:	inadequate information.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		Electronic Docs:
• 602.3 (Support Docs)		Software: Focus can be tracked by Assistive Technology.
		When using a screen reader application there is a small
		spoken dialog and when there is, it gives the user
		inadequate information.
		Authoring Tool:
		Web: Focus can be tracked by Assistive Technology.
1.2.2 Magningful Correspond (Loyal A)		When using a screen reader application there is a small
1.3.2 Meaningful Sequence (Level A) Also applies to:	Moh. Davidli. C. van avta	spoken dialog and when there is, it gives the user
Revised Section 508	Web: Partially Supports Electronic Docs:	inadequate information. Electronic Docs:
• 501 (Web)(Software)	Software: Partially Supports	Software: Focus can be tracked by Assistive Technology.
• 504.2 (Authoring Tool)	Authoring Tool:	When using a screen reader application there is a small
• 602.3 (Support Docs)	rathering reen	spoken dialog and when there is, it gives the user
COLID (CAPPERT DOCS)		inadequate information.
		Authoring Tool:
	İ	Web: Microsoft Active Accessibility applications
1.3.3 Sensory Characteristics (Level A)		like the Narrator cannot be used to distinguish and
Also applies to:	Web: Does Not Support	read all control options.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Does Not Support	Software: Microsoft Active Accessibility
• 504.2 (Authoring Tool)	Authoring Tool:	applications like the Narrator cannot be used to
602.3 (Support Docs)		distinguish and read all control options.
		Authoring Tool:
1.4.1 Use of Color (Level A)		Web: Color-coding is not used as the only means of
Also applies to:	Web: Support	conveying information.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Support	Software: Color-coding is not used as the only means of
• 504.2 (Authoring Tool)	Authoring Tool:	conveying information.
• 602.3 (Support Docs)	 	Authoring Tool:
1.4.2 Audio Control (Level A)	Web: Supports	Web: Autodesk® Vault Professional 2020 does not
Also applies to:	Electronic Docs:	require user hearing to operate the software.
Revised Section 508	Software: Supports	Electronic Docs:
• 501 (Web)(Software)	Authoring Tool:	Software: Autodesk® Vault Professional 2020 does not

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)602.3 (Support Docs)		require user hearing to operate the software. Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Partially Supports Authoring Tool:	Web: Keyboard navigation is provided for all Menu commands, but in some cases a mouse input is needed to enable the command in the menu. Autodesk® Vault Professional 2020 lacks a status bar to reiterate tooltips. Electronic Docs: Software: Keyboard navigation is provided for all Menu commands, but in some cases a mouse input is needed to enable the command in the menu. Autodesk® Vault Professional 2020 lacks a status bar to reiterate tooltips. Authoring Tool:
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Partially Supports Authoring Tool:	Web: Keyboard navigation is provided for all Menu commands, but in some cases a mouse input is needed to enable the command in the menu. Autodesk® Vault Professional 2020 lacks a status bar to reiterate tooltips. Electronic Docs: Software: Keyboard navigation is provided for all Menu commands, but in some cases a mouse input is needed to enable the command in the menu. Autodesk® Vault Professional 2020 lacks a status bar to reiterate tooltips. Authoring Tool:
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 2.2.2 Pause, Stop, Hide (Level A)	Web: Supports Electronic Docs: Software: Supports Authoring Tool: Web: Supports	Web: There are no user interaction time limits in Autodesk® Vault Professional 2020. Electronic Docs: Software: There are no user interaction time limits in Autodesk® Vault Professional 2020. Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software: Supports	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:	Wales Companie	Mala
Revised Section 508	Web: Supports	Web:
 501 (Web)(Software) – Does not apply to non-web software 	Electronic Docs:	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)	Mah. C	Web: It is under the users control to provide meaningful
Also applies to:	Web: Supports	context to any hyperlinks created in Autodesk® Vault
Revised Section 508	Electronic Docs:	Professional 2020.
• 501 (Web)(Software)	Software: Supports	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool:	Software: It is under the users control to provide

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		meaningful context to any hyperlinks created in
		Autodesk® Vault Professional 2020.
		Authoring Tool:
3.1.1 Language of Page (Level A)		Web: Language packs are available to provide localized
Also applies to:	Web: Supports	product and content.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software: Language packs are available to provide
 504.2 (Authoring Tool) 	Authoring Tool:	localized product and content.
• 602.3 (Support Docs)		Authoring Tool:
3.2.1 On Focus (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
 602.3 (Support Docs) 		
3.2.2 On Input (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software: Supports	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
 602.3 (Support Docs) 		
3.3.1 Error Identification (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)	Web: Supports	Web:

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Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software: Supports	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		Web: 3 rd party software can be used to set values in
Also applies to:	Web: Partially Supports	user interface components.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Partially Supports	Software: 3 rd party software can be used to set values in
• 504.2 (Authoring Tool)	Authoring Tool:	user interface components.
602.3 (Support Docs)		Authoring Tool:

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
501 (Web)(Software)	Software: Not Applicable	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
501 (Web)(Software)	Software: Does Not Support	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
 602.3 (Support Docs) 		
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	Web:
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software: Supports	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:	Web: Do Not Support	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Do Not Support	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA)		
Also applies to:	Wala Caranta	W. I
Revised Section 508	Web: Supports Electronic Docs:	Web: Electronic Docs:
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	
• 504.2 (Authoring Tool)	Authorning 1001.	Authoring Tool:
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Web: Not Applicable	Web:
Also applies to:	Electronic Docs:	Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508	Software: Not Applicable	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)	Authorning root.	Authorning root.
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)	Authorning 1001.	Authorning root.
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA)		
Also applies to:	Web: Do Not Support	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Do Not Support	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	Web: Partially Supports	Web: Do not allow delete during read/write operation
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software: Partially Supports	Software: Prompt for confirmation on delete.
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
1.2.9 Audio-only (Live) (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
1.4.6 Contrast Enhanced (Level AAA)		
Also applies to:	Web: Not Evaluated	Web:
Revised Section 508 – Does not apply		
1.4.7 Low or No Background Audio (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
1.4.8 Visual Presentation (Level AAA)		
Also applies to:	Web: Not Evaluated	Web:
Revised Section 508 – Does not apply		
1.4.9 Images of Text (No Exception) Control (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.1.3 Keyboard (No Exception) (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.2.3 No Timing (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.2.4 Interruptions (Level AAA)		
Also applies to:	Web: Not Evaluated	Web:
Revised Section 508 – Does not apply		
2.2.5 Re-authenticating (Level AAA)	Web: Supports	Web: Auto re-authentication when license is timeout.

Criteria	Conformance Level	Remarks and Explanations
Also applies to:		
Revised Section 508 – Does not apply		
2.3.2 Three Flashes (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.4.8 Location (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.4.9 Link Purpose (Link Only) (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
2.4.10 Section Headings (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
3.1.4 Abbreviations (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
3.1.5 Reading Level (Level AAA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508 – Does not apply	''	
3.1.6 Pronunciation (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply	111111111111111111111111111111111111111	
3.2.5 Change on Request (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply	The state of the s	
3.3.5 Help (Level AAA)		
Also applies to:	Web: Does Not Support	Web:
Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA)		Web: Able to amend changes when upload a newer file
Also applies to:	Web: Partially Supports	version.
/ 1130 applies to:		version.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Partially Supports	Size of text can be changed and use Microsoft Active Accessibility.
302.3 Without Perception of Color	Partially Supports	Some icons use shape to differential the results.
302.4 Without Hearing	Not Applicable	Audio is not used to operate the software.
302.5 With Limited Hearing	Not Applicable	Audio is not used to operate the software.
302.6 Without Speech	Not Applicable	Speech is not used for input, control, or operation.
302.7 With Limited Manipulation	Does Not Support	
302.8 With Limited Reach and Strength	Does Not Support	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

Chapter 4: Hardware

Notes: Table for Chapter 4: Hardware removed; product has no hardware components.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	
502.3.2 Modification of Object Information	Does Not Support	
502.3.3 Row, Column, and Headers	Does Not Support	
502.3.4 Values	Does Not Support	
502.3.5 Modification of Values	Does Not Support	
502.3.6 Label Relationships	Does Not Support	
502.3.7 Hierarchical Relationships	Does Not Support	
502.3.8 Text	Does Not Support	
502.3.9 Modification of Text	Does Not Support	
502.3.10 List of Actions	Does Not Support	
502.3.11 Actions on Objects	Does Not Support	
502.3.12 Focus Cursor	Does Not Support	
502.3.13 Modification of Focus Cursor	Does Not Support	
502.3.14 Event Notification	Does Not Support	
502.4 Platform Accessibility Features	Does Not Support	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	
503.3 Alternative User Interfaces	Does Not Support	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	
503.4.2 Audio Description Controls	Does Not Support	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support documentation is available online.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	This document is posted at www.autodesk.com . Search for "Section 508".
603.3 Accommodation of Communication Needs	Supports	Support services options are available via web page, email, and by phone. Direct, in-person, support is also available through resellers.

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