

# Autodesk® Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

**Name of Product/Version: Autodesk® ReCap Pro® ReCap Photo® 2021**

**Product Description:**

**Report Date: February 1, 2020**

**Contact Information: 415-356-0700**

**Notes:**

**Evaluation Methods Used:** Testing is based on general product knowledge

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline  | Included In Report                                |
|---|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>  | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | (Yes)   |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--|--|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                     | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software: Icons in ReCap do come with tooltip that explains their purposes.<br/>Authoring Tool:</p> |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>   | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |  |  |
| <p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>     | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>            | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software: Full spectrum colors are used to indicate things like height or intensity of each point in point cloud, it cannot be represented in any other means<br/>Authoring Tool:</p> |
| <p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>           | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software: ReCap does not use color to convey information<br/>Authoring Tool:</p>  |
| <p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software: Menu options are accessible through shortcut keys, but region selection on point cloud cannot be done without a pointing device<br/>Authoring Tool:</p>                     |
| <p><b>2.1.2 No Keyboard Trap</b> (Level A)</p>  | <p>Web:</p>  | <p>Web:</p>  |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--|--|
| Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Electronic Docs:<br>Software:<br>Authoring Tool:         | Electronic Docs:<br>Software: When keyboard input is not enough to shift focus away, a pointing device can be used to do so<br>Authoring Tool: |
| <u><a href="#">2.2.1 Timing Adjustable</a></u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:   |
| <u><a href="#">2.2.2 Pause, Stop, Hide</a></u> (Level A)<br>Also applies to: <ul style="list-style-type: none"> <li>•</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:   |
| <u><a href="#">2.3.1 Three Flashes or Below Threshold</a></u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: There is no flashing component in ReCap<br>Authoring Tool:   |
| <u><a href="#">2.4.1 Bypass Blocks</a></u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web:<br>Electronic Docs:<br>Authoring Tool:              | Web:<br>Electronic Docs:<br>Authoring Tool:  |
| <u><a href="#">2.4.2 Page Titled</a></u> (Level A)<br>Also applies to:<br>Revised Section 508   | Web:<br>Electronic Docs:<br>Software:                    | Web:<br>Electronic Docs:<br>Software:  |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Authoring Tool:  | Authoring Tool:   |
| <p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>               | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:  |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:  |
| <p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>          | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: The default human language can be configured by the user<br>Authoring Tool:   |
| <p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:  |
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>  | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Moving among screens of ReCap changes the context in such a way that user can understand the changes by the buttons he/she clicks on<br>Authoring Tool: |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>   |  |  |
| <b>3.3.1 Error Identification</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Web:<br>Electronic Docs:<br>Software:<br><br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Input alpha characters into an input field that is expecting number simply restores the original numeric value without displaying any error<br>Authoring Tool: |
| <b>3.3.2 Labels or Instructions</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:     | Web:<br>Electronic Docs:<br>Software: Additional labels are shown on screen for actions that can only be accomplished when modifier keys are pressed<br>Authoring Tool:                              |
| <b>4.1.1 Parsing</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:     | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:   |
| <b>4.1.2 Name, Role, Value</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>      | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:     | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:   |

**Table 2: Success Criteria, Level AA**

Notes:

| Criteria                                | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <b>1.2.4 Captions (Live)</b> (Level AA) | Web:              | Web:                     |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Electronic Docs:<br>Software:<br>Authoring Tool:         | Electronic Docs:<br>Software: There is no Live Audio in this software<br>Authoring Tool:                                  |
| <u><a href="#">1.2.5 Audio Description (Prerecorded)</a></u> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: There is no prerecorded video content in this software<br>Authoring Tool:           |
| <u><a href="#">1.4.3 Contrast (Minimum)</a></u> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Some of the dialogs in ReCap are not visually distinctive enough<br>Authoring Tool: |
| <u><a href="#">1.4.4 Resize text</a></u> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                     | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: The software does not allow for text size to be adjusted<br>Authoring Tool:         |
| <u><a href="#">1.4.5 Images of Text</a></u> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Images of text is not used within the software<br>Authoring Tool:                   |
| <u><a href="#">2.4.5 Multiple Ways</a></u> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>  | Web:<br>Electronic Docs:<br>Authoring Tool:              | Web:<br>Electronic Docs:<br>Authoring Tool:   |



| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |  |  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software: The Project Navigator in ReCap displays hierarchical information in a tree view, while using the same font size<br/>Authoring Tool:</p> |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web:<br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p>   |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | <p>Web:<br/>Electronic Docs:<br/>Authoring Tool:</p>               | <p>Web:<br/>Electronic Docs:<br/>Authoring Tool:</p>   |
| <p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web:<br/>Electronic Docs:<br/>Authoring Tool:</p>               | <p>Web:<br/>Electronic Docs:<br/>Authoring Tool:</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <b>3.3.3 Error Suggestion</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                          | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Errors are autocorrected (e.g. by resetting to default value) or a message is display (e.g. “near plane cannot be larger than far plane”)<br>Authoring Tool: |
| <b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software: Changes in the software can be undone by using the Undo functionality<br>Authoring Tool:   |

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria                  | Conformance Level | Remarks and Explanations  |
|---------------------------|-------------------|---|
| 302.1 Without Vision      | Does not Support  | The software's primary uses require manipulations of 3D point cloud data and mesh contents, which are highly visual dependent application |
| 302.2 With Limited Vision | Does not Support  | The software's primary uses require manipulations of 3D point cloud data and mesh contents, which are highly visual dependent application |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| 302.3 Without Perception of Color                              | Partially Supports | Apart from having to optionally label point cloud regions, most functionalities of the software do not require the need to perceive or distinguish between colors to accomplish |
| 302.4 Without Hearing  | Supports           | Autodesk ReCap does not require user hearing in order to operate the software   |
| 302.5 With Limited Hearing                                     | Supports           | Autodesk ReCap does not require user hearing in order to operate the software   |
| 302.6 Without Speech   | Supports           | The software does not require user speech in order to operate it  |
| 302.7 With Limited Manipulation                                | Does not Support   | The use of a mouse is necessary to navigate the view, to perform fine adjustments to point cloud data and/or 3D mesh contents   |
| 302.8 With Limited Reach and Strength                          | Supports           | Only mouse, keyboard, trackpad or compatible control surface is required to operate the software  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not Support   | The software does not provide specific modes where features can be operated with some cognitive & learning disabilities   |

## Chapter 4: [Hardware](#)

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b><a href="#">402 Closed Functionality</a></b>    | Heading cell – no response required | Heading cell – no response required |
| <b><a href="#">402.1 General</a></b>               | Heading cell – no response required | Heading cell – no response required |
| <b><a href="#">402.2 Speech-Output Enabled</a></b> | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen            |                                     |                                     |
| 402.2.2 Transactional Outputs                      |                                     |                                     |
| 402.2.3 Speech Delivery Type and Coordination      |                                     |                                     |

| Criteria  | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 402.2.4 User Control  |                                     |                                     |
| 402.2.5 Braille Instructions                                      |                                     |                                     |
| <b>402.3 Volume</b>   | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening   |                                     |                                     |
| 402.3.2 Non-private Listening                                     |                                     |                                     |
| 402.4 Characters on Display Screens                               |                                     |                                     |
| 402.5 Characters on Variable Message Signs                        |                                     |                                     |
| <b>403 Biometrics</b>   | Heading cell – no response required | Heading cell – no response required |
| 403.1 General   |                                     |                                     |
| <b>404 Preservation of Information Provided for Accessibility</b> | Heading cell – no response required | Heading cell – no response required |
| 404.1 General   |                                     |                                     |
| <b>405 Privacy</b>  | Heading cell – no response required | Heading cell – no response required |
| 405.1 General   |                                     |                                     |
| <b>406 Standard Connections</b>                                   | Heading cell – no response required | Heading cell – no response required |
| 406.1 General   |                                     |                                     |
| <b>407 Operable Parts</b>   | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast  |                                     |                                     |
| <b>407.3 Input Controls</b>                                       | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible                                     |                                     |                                     |
| 407.3.2 Alphabetic Keys   |                                     |                                     |
| 407.3.3 Numeric Keys  |                                     |                                     |
| 407.4 Key Repeat  |                                     |                                     |
| 407.5 Timed Response  |                                     |                                     |
| 407.6 Operation   |                                     |                                     |
| 407.7 Tickets, Fare Cards, and Keycards                           |                                     |                                     |
| <b>407.8 Reach Height and Depth</b>                               | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane                                  |                                     |                                     |
| 407.8.1.1 Vertical Plane for Side Reach                           |                                     |                                     |
| 407.8.1.2 Vertical Plane for Forward Reach                        |                                     |                                     |
| 407.8.2 Side Reach  |                                     |                                     |

| <b>Criteria</b>  | <b>Conformance Level</b>            | <b>Remarks and Explanations</b>     |
|--|-------------------------------------|-------------------------------------|
| 407.8.2.1 Unobstructed Side Reach                                      |                                     |                                     |
| 407.8.2.2 Obstructed Side Reach  |                                     |                                     |
| 407.8.3 Forward Reach  |                                     |                                     |
| 407.8.3.1 Unobstructed Forward Reach                                   |                                     |                                     |
| 407.8.3.2 Obstructed Forward Reach                                     |                                     |                                     |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach |                                     |                                     |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach |                                     |                                     |
| <b><u>408 Display Screens</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility   |                                     |                                     |
| 408.3 Flashing   |                                     |                                     |
| <b><u>409 Status Indicators</u></b>                                    | Heading cell – no response required | Heading cell – no response required |
| 409.1 General  |                                     |                                     |
| <b><u>410 Color Coding</u></b>   | Heading cell – no response required | Heading cell – no response required |
| 410.1 General  |                                     |                                     |
| <b><u>411 Audible Signals</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 411.1 General  |                                     |                                     |
| <b><u>412 ICT with Two-Way Voice Communication</u></b>                 | Heading cell – no response required | Heading cell – no response required |
| <b><u>412.2 Volume Gain</u></b>  | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones                            |                                     |                                     |
| 412.2.2 Volume Gain for Non-Wireline ICT                               |                                     |                                     |
| <b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>       | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets  |                                     |                                     |
| 412.3.2 Wireline Handsets  |                                     |                                     |
| 412.4 Digital Encoding of Speech                                       |                                     |                                     |
| 412.5 Real-Time Text Functionality                                     | Reserved for future                 | Reserved for future                 |
| 412.6 Caller ID  |                                     |                                     |
| 412.7 Video Communication  |                                     |                                     |
| <b><u>412.8 Legacy TTY Support</u></b>                                 | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability   |                                     |                                     |
| 412.8.2 Voice and Hearing Carry Over                                   |                                     |                                     |

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 412.8.3 Signal Compatibility   |                                     |                                     |
| 412.8.4 Voice Mail and Other Messaging Systems                               |                                     |                                     |
| <b><a href="#">413 Closed Caption Processing Technologies</a></b>            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions                              |                                     |                                     |
| 413.1.2 Pass-Through of Closed Caption Data                                  |                                     |                                     |
| <b><a href="#">414 Audio Description Processing Technologies</a></b>         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners  |                                     |                                     |
| 414.1.2 Other ICT  |                                     |                                     |
| <b><a href="#">415 User Controls for Captions and Audio Descriptions</a></b> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls   |                                     |                                     |
| 415.1.2 Audio Description Controls   |                                     |                                     |

## Chapter 5: [Software](#)

Notes:

| Criteria  | Conformance Level                    | Remarks and Explanations  |
|---|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA                            | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section   |
| <b><a href="#">502 Interoperability with Assistive Technology</a></b> | Heading cell – no response required  | Heading cell – no response required   |
| 502.2.1 User Control of Accessibility Features                        | Does not Support                     | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits |
| 502.2.2 No Disruption of Accessibility Features                       | Does not Support                     | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits |
| <b><a href="#">502.3 Accessibility Services</a></b>                   | Heading cell – no response required  | Heading cell – no response required   |
| 502.3.1 Object Information  | Does not Support                     | Focus is programmatically exposed through active button's highlighting, distinguish behavior result, cursors hint   |
| 502.3.2 Modification of Object Information                            |                                      |   |
| 502.3.3 Row, Column, and Headers                                      |                                      |   |
| 502.3.4 Values  |                                      |   |

| Criteria  | Conformance Level                    | Remarks and Explanations  |
|---|--------------------------------------|---|
| 502.3.5 Modification of Values  |                                      | and other UI interface method to help user tracking focus and focus changes   |
| 502.3.6 Label Relationships   |                                      |   |
| 502.3.7 Hierarchical Relationships  |                                      |   |
| 502.3.8 Text  |                                      |   |
| 502.3.9 Modification of Text  |                                      |   |
| 502.3.10 List of Actions  |                                      |   |
| 502.3.11 Actions on Objects   |                                      |   |
| 502.3.12 Focus Cursor   |                                      |   |
| 502.3.13 Modification of Focus Cursor   |                                      |   |
| 502.3.14 Event Notification   |                                      |   |
| 502.4 Platform Accessibility Features   |                                      |   |
| <b><u>503 Applications</u></b>  | Heading cell – no response required  | Heading cell – no response required   |
| 503.2 User Preferences  | Does not Support                     | The software does not provide user preferences for bold fonts, contrast, brightness or background opacity   |
| 503.3 Alternative User Interfaces   | Does not Support                     | The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits |
| <b><i>503.4 User Controls for Captions and Audio Description</i></b>                | Heading cell – no response required  | Heading cell – no response required   |
| 503.4.1 Caption Controls  | Not Applicable                       | The software does not contain functionality that allows media playback  |
| 503.4.2 Audio Description Controls  | Not Applicable                       | The software does not contain functionality that allows media playback  |
| <b><u>504 Authoring Tools</u></b>   | Heading cell – no response required  | Heading cell – no response required   |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section   |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Does not Support                     | The software does not pass through any metadata relative to accessibility   |
| 504.2.2 PDF Export  | Does not Support                     | The software does not import or export PDF file format  |
| 504.3 Prompts   |                                      |   |

| Criteria        | Conformance Level | Remarks and Explanations |
|-----------------|-------------------|--------------------------|
| 504.4 Templates |                   |                          |

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria   | Conformance Level                    | Remarks and Explanations   |
|--|--------------------------------------|--|
| <b>601.1 Scope</b>   | Heading cell – no response required  | Heading cell – no response required  |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required  | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features                   | Partially Supports                   | Some features support keyboard and the tooltips of these buttons will mention the shortcuts. Such as navigations, open, save, exit, etc. |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             | Support documentation is available online and in downloadable form.  |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required  | Heading cell – no response required  |
| 603.2 Information on Accessibility and Compatibility Features    |                                      |  |
| 603.3 Accommodation of Communication Needs                       |                                      |  |

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