Autodesk® Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Autodesk Navisworks® Simulate 2023

Report Date: March 2022

Product Description: 3D model review software for architecture, engineering, and

construction

Contact Information: business.services@autodesk.com (415-507-5000)

Notes:

Evaluation Methods Used: Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

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Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22,	(Yes)
<u>2018</u>	(163)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Not Applicable	
Also applies to:	Electronic Docs: Does Not	Web:
Revised Section 508	Support	Electronic Docs: Images, icons, and videos without
• 501 (Web)(Software)	Software: Supports	other captions or descriptions Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not	Authoring Tool:
• 602.3 (Support Docs)	Applicable	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable	
Also applies to:	Electronic Docs: Does Not	Web:
Revised Section 508	Supported	Electronic Docs:
501 (Web)(Software)	Software: Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not	Authoring Tool:
• 602.3 (Support Docs)	Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	Web:
Also applies to:	Electronic Docs: Does Not	Electronic Docs:
Revised Section 508	Support	Software: Navisworks provides information to the user
501 (Web)(Software)	Software: Partially Supports	via the Microsoft Active Accessibility Application. Not all
• 504.2 (Authoring Tool)	Authoring Tool: Not	UI controls are accessible via the Narrator tool.
• 602.3 (Support Docs)	Applicable	Authoring Tool:
		Web:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	Electronic Docs:
Also applies to:	Electronic Docs: Does Not	Software: Text created as part of the geometry will not
Revised Section 508	Support	be available to accessibility tools such as Narrator.
• 501 (Web)(Software)	Software: Partially Supports	Microsoft Active Accessibility applications like the
• 504.2 (Authoring Tool)	Authoring Tool: Not	Narrator can be used to access particulars of the
• 602.3 (Support Docs)	Applicable	components of a form/dialog box.
		Authoring Tool:
1.3.1 Info and Relationships (Level A)	Web: Not Applicable	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Software: Animation is created by Manage. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls. Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls. Authoring Tool:
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls. Authoring Tool:
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Hyperlinks are colored, but also underlined on hover to indicate a link Software: Color-coding is not generally used as the only means of conveying information. The selection list however is color-coded, and some editors use color information to display status information. Focus is indicated by a dark blue border around the command in use and shading of the window. There is no programmatic means to change the focus. Authoring Tool:
1.4.2 Audio Control (Level A)	Web: Not Applicable	Web:

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Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Videos require user to play, allow ability to stop, offer volume control Software: Navisworks does not require user hearing in order to operate the software. Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Can scroll a page, but can't navigate between pages or access links and videos Software: Keyboard navigation is provided for most menu commands in Manage. In addition, the software can be customized to enhance access to particular functions, for example with larger controls. Authoring Tool:
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Keyboard shortcuts can be used to move in and out of menu items and their respective content. Authoring Tool:
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: There are no user interaction time limits in Navisworks Authoring Tool:
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Potential issue with loading animation on new page/video load, user may not have ability to pause or stop. Software: Authoring Tool:

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Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Does Not Support	Web: Electronic Docs: Authoring Tool:
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Can't navigate between pages with keyboard Software: Authoring Tool:
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 3.1.1 Language of Page (Level A)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable Web: Not Applicable	Web: Electronic Docs: Software: It is under the users control to provide meaningful context to any hyperlinks created in Navisworks. Authoring Tool: Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: URL for each page contains language code Software: Language packs are available to provide localized product and content. Authoring Tool:
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Links to external resources open in new tab Software: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Search within help system Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to:	Web: Not Applicable Electronic Docs: Does Not	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508	Support	Software:
• 501 (Web)(Software)	Software: Supports	Authoring Tool:
• 504.2 (Authoring Tool)	Authoring Tool: Not	
• 602.3 (Support Docs)	Applicable	
4.1.2 Name, Role, Value (Level A)	Web: Not Applicable	VA/_la.
Also applies to:	Electronic Docs: Does Not	Web:
Revised Section 508	Support	Electronic Docs:
• 501 (Web)(Software)	Software: Partially Supports	Software: 3 rd party software can be used to set values in
• 504.2 (Authoring Tool)	Authoring Tool: Not	user interface components. Authoring Tool:
• 602.3 (Support Docs)	Applicable	Authorning root.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	
Also applies to:	Electronic Docs: Does Not	Web:
Revised Section 508	Support	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not	Authoring Tool:
• 602.3 (Support Docs)	Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable	
Also applies to:	Electronic Docs: Does Not	Web:
Revised Section 508	Support	Electronic Docs:
• 501 (Web)(Software)	Software: Does Not Support	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not	Authoring Tool:
• 602.3 (Support Docs)	Applicable	
1.4.3 Contrast (Minimum) (Level AA)	Web: Not Applicable	Web:
Also applies to:		WCD.

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Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Software: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Using Browser Zoom Software: Authoring Tool:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Supports Software: Supports	Web: Electronic Docs: Topic is bolded in TOC when clicked, links are highlighted and underlined when selected

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Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Authoring Tool: Not Applicable	Software: Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Supported Authoring Tool: Not Applicable	Web: Electronic Docs: TOC on left, related links appear at bottom of page where applicable Authoring Tool:
 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool:
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)	Authoring Tool: Not	
	Applicable	

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Microsoft Active Accessibility applications like the Narrator can be used to access particulars of the components of a form/dialog box. Some interface controls such as 3d manipulation are not accessible via the Narrator.
302.2 With Limited Vision	Partially Supports	Keyboard navigation is provided for most Menu commands. Assistive Technology like the Magnifier can be used to provide enlarged print output.
302.3 Without Perception of Color	Supports	Where color is used to communicate information, the user can select contrasting colors.
302.4 Without Hearing	Supports	Navisworks does not require user hearing in order to operate the software.
302.5 With Limited Hearing	Supports	Navisworks does not require user hearing in order to operate the software.
302.6 Without Speech	Supports	Navisworks does not require user speech in order to operate the software.

Criteria	Conformance Level	Remarks and Explanations
202 7 With Limited Manipulation	Cupports	Users interact with Navisworks via the
302.7 With Limited Manipulation	Supports	same controls on the computer.
302.8 With Limited Reach and Strength	Supports	Users interact with Navisworks via the
	Supports	same controls on the computer.
302.9 With Limited Language, Cognitive, and Learning Abilities	Sunnorts	Users interact with Navisworks via the
		same controls on the computer.

Chapter 4: <u>Hardware</u>

Notes: Not Applicable to Navisworks.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General		
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General		
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General		

Criteria	Conformance Level	Remarks and Explanations
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General		
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		
407.7 Tickets, Fare Cards, and Keycards		
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		
407.8.3.2 Obstructed Forward Reach		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward		
Reach		
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General		

Criteria	Conformance Level	Remarks and Explanations
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General		
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General		
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
502.2.2 No Disruption of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text	Does not Support	
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	The software does provide user

Criteria	Conformance Level	Remarks and Explanations
		preferences for Bold fonts as well as
		contrast/ brightness & background opacity.
503.3 Alternative User Interfaces	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does not Support	
503.4.2 Audio Description Controls	Does not Support	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not Support	
504.2.2 PDF Export	Does not Support	
504.3 Prompts		
504.4 Templates		

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	There are several features that support accessibility, however, they are not specifically documented as accessibility features. Examples are Tooltips, Keyboard Shortcuts, Keyboard Accelerators, and Quick Access Toolbar.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does not Support	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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