

# Autodesk Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Autodesk Advance Steel 2024

**Report Date:** March 1, 2023

**Product Description:** Structural Steel Detailing and Fabrication software

**Contact Information:** business.services@autodesk.com (415-507-5000)

**Notes:**

**Evaluation Methods Used:** Testing is based on general product knowledge.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p>	<p>Web:</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Electronic Docs: Software: Authoring Tool:	Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.2.1 Timing Adjustable</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.2.2 Pause, Stop, Hide</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.3.1 Three Flashes or Below Threshold</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.4.1 Bypass Blocks</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Not Applicable Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<u><a href="#">2.4.2 Page Titled</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Web: Electronic Docs: Supports Software: Supports	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.3.1 Error Identification</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>3.3.2 Labels or Instructions</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>4.1.1 Parsing</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>4.1.2 Name, Role, Value</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.2.4 Captions (Live)</u></b> (Level AA) Also applies to:	Web: Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Not Applicable Authoring Tool:	Software: Authoring Tool:
<b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: Software: See Remarks and Explanations for 503.2. Authoring Tool:
<b><u>1.4.4 Resize text</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: See Remarks and Explanations for 503.2. Authoring Tool:
<b><u>1.4.5 Images of Text</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>2.4.5 Multiple Ways</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: See Remarks and Explanations for 502.3.12. Authoring Tool:</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: See Remarks and Explanations for 502.3.12. Authoring Tool:</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p>	<p>Web:</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Software: Supports Authoring Tool:	Electronic Docs: Software: Authoring Tool:
<b><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

### Table 3: Success Criteria, Level AAA

Notes: Not Applicable.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application supports assistive technologies with minor exceptions such as reading tooltips.
302.2 With Limited Vision	Supports	No audio is available in the product. Keyboard navigation is provided for all menu commands. A command line enables the user to type in commands and other

Criteria	Conformance Level	Remarks and Explanations
		input. This text input can be enlarged through product options. Microsoft Active Accessibility applications such as Narrator can be used to access the particulars of the components of a form or dialog box
302.3 Without Perception of Color	Supports	Color-coding is not used as the only means of conveying information. The user can enter a color index or, in certain cases, an RGB value. Users can also use predefined named colors as described by PANTONE® , RAL, and DIC® color systems.
302.4 Without Hearing	Supports	does not hearing in order to operate the software.
302.5 With Limited Hearing	Supports	see Remarks and Explanations for 302.4.
302.6 Without Speech	Supports	P does not require user speech in order to operate the software
302.7 With Limited Manipulation	Supports	Keyboard navigation is provided
302.8 With Limited Reach and Strength	Supports	See Remarks and Explanations for 302.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	See Remarks and Explanations for 302.6.

## Chapter 4: [Hardware](#)

Notes: Not Applicable.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Advance Steel participates in Accessibility features provided by the operating system.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Supports	Testing has indicated that the Advance Steel software program does not disrupt the accessibility features on the user's system.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	<p>Color-coding is not used as the only means of conveying information. The user can enter a color index or, in certain cases, an RGB value.</p> <p>Users can also use predefined named colors as described by PANTONE®,RAL, and DIC® color systems.</p> <p>When setting an incorrect connection parameter, the Connection boxes turns to red. As workaround the code check button doesn't work in this case.</p> <p>Marked objects can be displayed when using Select marked objects from Tool Palette and use Show only selected objects; this button can also be used to</p>
502.3.2 Modification of Object Information	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.3 Row, Column, and Headers	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.4 Values	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.5 Modification of Values	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.6 Label Relationships	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.7 Hierarchical Relationships	Partially Supports	See Remarks and Explanations for 502.3.1.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Does Not Support	
502.3.11 Actions on Objects	Partially Supports	Keyboard navigation is provided for most Autodesk Advance Steel commands.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	Focus is programmatically exposed through the command line scripting, Microsoft Visual Basic® for Applications (VBA), and the C++
502.3.13 Modification of Focus Cursor	Supports	See Remarks and Explanations for 502.3.12.
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Partially Supports	See Remarks and Explanations for 502.3.1
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Application does not override contrast and color selections. Testing shows that the application performs well under highcontrast settings. The user can also change color settings. The user has the ability to customize the application window.
503.3 Alternative User Interfaces	Not Applicable	
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	This document is posted at <a href="http://www.autodesk.com">www.autodesk.com</a> . Search for “Section 508”.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is available online and in downloadable form.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	This document is posted at <a href="http://www.autodesk.com">www.autodesk.com</a> . Search for “Section 508”.
603.3 Accommodation of Communication Needs	Supports	Support services options are available via web page, email, and by phone. Direct, in person, support is also available through resellers.

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