

# Autodesk Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** Autodesk Flame 2025

**Report Date:** April 2024

**Product Description:** Advanced 2D & 3D Video Finishing & visual effect compositing software.

**Contact Information:** [business.services@autodesk.com](mailto:business.services@autodesk.com) (415-507-5000)

**Notes:** N/A

**Evaluation Methods Used:** Testing is based on general product knowledge.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Partially supports</b></p> <p>Software: <b>Partially supports</b></p>	<p>Electronic Docs: <b>Online documentation for the software is all text except some screenshots.</b></p> <p>Software: <b>Several software controls are only operable via widgets or icons, the vast majority with tooltip text alternatives when user interaction initiated.</b></p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p>	<p>Electronic Docs: <b>The documentation does not contain pre-recorded Audio or video media for the user to consume.</b></p> <p>Software: <b>The software does not contain pre-recorded Audio or video media for the user to consume.</b></p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p>	<p>Electronic Docs: <b>The documentation does not contain pre-recorded Audio or video media for the user to consume &amp; therefore no captions.</b></p> <p>Software: <b>The software does not contain pre-recorded Audio or video media for the user to consume &amp; therefore no captions.</b></p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p>	<p>Electronic Docs: <b>The documentation does not contain pre-recorded Audio or video media for the user to consume &amp; therefore no audio description.</b></p> <p>Software: <b>The software does not contain pre-recorded Audio or video media for the user to consume &amp; therefore no audio description.</b></p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p>	<p>Software: <b>Supports</b></p>	<p>Software: <b>Some required field, exist. Failure to fill required field will pop an error message with clear</b></p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		explanation, color flash and OS generated Audio cue.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Supports	Software: All sequences of data, tools & text used in the software read from top to bottom & or left to right to show order of execution.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Partially supports	Software: Widgets, icons color & sizes are used to highlight status or characteristics of a given object. Most have tooltips available to the user when interacting with them.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Does not support	Software: Widgets, icons color & sizes are sometimes used to highlight status or characteristics of a given object
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Not applicable	Software: No audio playback from web page provided in app. There are audio playback capabilities, but they are 100% initiated by the user and interruptible as well.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Software: Does not support	Software: Keyboard shortcuts are provided for a lot of operations in the app. But some remain inherently graphical and require mouse & or pen tablet use.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <a href="#">Supports</a>	Web: Electronic Docs: Software: Authoring Tool:
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <a href="#">Supports</a>	Software: <a href="#">The software does not have a time limit on any text notifications &amp; warnings or errors can be viewed in the event log.</a>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <a href="#">Supports</a>	Software: <a href="#">The software does not prompt any moving blinking or scrolling notifications.</a>
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <a href="#">Supports</a>	Software: <a href="#">The software does not use flashing as a means of user notification.</a>
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Electronic Docs: <a href="#">Not Applicable</a>	Electronic Docs: <a href="#">Content is contained on same page using a table of contents expand-contract method always visible to the user. No pop-up windows generated on user input</a>
<b>2.4.2 Page Titled</b> (Level A)	Electronic Docs: <a href="#">Supports</a>	Web: <a href="#">Online documentation is compliant with titled</a>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <b>Not Applicable</b> :</p>	<p>pages Electronic Docs: Software: There are no “pages” with labels in the software. Software work environments are segmented in labelled tabs that explain the nature of the work to be done in that environment.</p>
<p><b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <b>Supports</b></p>	<p>Software: Focus order does not affect meaning of the tool &amp; when processing order is used arrows show processing flow in a left to right order.</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Supports</b> Software: <b>Not Applicable</b></p>	<p>Electronic Docs: The purpose of each link can be determined from the link text alone or from the link text together Software: The purpose of each link can be determined from the link text alone or from the link text together</p>
<p><b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Does not support.</b> Software: <b>Not Applicable</b></p>	<p>Electronic Docs: The documentation is only provided in international English. Software: The software is only provided in international English.</p>
<p><b>3.2.1 On Focus</b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <b>Partially supports</b></p>	<p>Software: Interactive elements may not all be accessible via the keyboard. Although focus remains un-obstructed by UI elements, a lot of application interactive elements can only be accessed by mouse or pointer device. Although those are on focus at the time &amp; does not change without user interaction.</p>
<p><b>3.2.2 On Input</b> (Level A)</p>	<p>Software: <b>Supports</b></p>	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Software: User input is required to change application interface by checking a check box, text field or list of options selection.</p>
<p><b><a href="#">3.3.1 Error Identification</a></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <a href="#">Supports</a></p>	<p>Software: application tools work as is with base nominal parameters pre-filled. For parameters value entered outside of threshold, value will clamp to nearest maximum. If a required text field is removed by the user context and purpose if labelled on screen.</p>
<p><b><a href="#">3.3.2 Labels or Instructions</a></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <a href="#">Supports</a></p>	<p>Software:</p>
<p><b><a href="#">4.1.1 Parsing</a></b> (Level A) Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a>.</p>
<p><b><a href="#">4.1.2 Name, Role, Value</a></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <a href="#">Partially Supports</a></p>	<p>Software: Software tool &amp; parameters can be programmatically set via a numerous amount of python scripting hooks defined in the product documentation.</p>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Not applicable</b></p> <p>Software: <b>Not applicable</b></p>	<p>Electronic Docs: <b>No built-in live audio content distributed in the Documentation.</b></p> <p>Software: <b>No built-in live audio content distributed in the software</b></p>
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: <b>Not applicable</b></p> <p>Software: <b>Not applicable</b></p>	<p>Electronic Docs: <b>No built-in live video content distributed in the documentation</b></p> <p>Software: <b>No built-in live video content distributed in the software</b></p>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <b>Supports</b></p>	<p>Software: <b>The software provides user controls for setting contrast ratio &amp; bold text in user interface &amp; magnifying parameter to increase/decrease UI size &amp; text.</b></p>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: <b>supports</b></p>	<p>Software: <b>The software provides user controls for setting contrast ratio &amp; bold text in user interface &amp; magnifying parameter to increase/decrease UI size &amp; text.</b></p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Software: <b>Supports</b></p>	<p>Software: <b>Images of text are not used in the software</b></p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Electronic Docs: <a href="#">Supports</a>	
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: <a href="#">Supports</a> Software: <a href="#">Supports</a>	Web: Electronic Docs: Software: Authoring Tool:
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <a href="#">Supports</a>	Software: <a href="#">Mandatory keyboard entries are initiated by the user and marked with prompt bilking text bar. All controls or user input via keyboard are otherwise indicated as mandatory with a pop-up window defining the missing criteria.</a>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: <a href="#">Does not support</a> Software: <a href="#">Does not support</a>	Electronic Docs: <a href="#">The documentation is only provided in international English</a> Software: <a href="#">The software is only provided in international English</a>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Electronic Docs: <a href="#">Supports</a>	Web: Electronic Docs: Authoring Tool:
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p>	Electronic Docs: <a href="#">Supports</a>	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		Electronic Docs: Authoring Tool:
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <b>Partially supports</b>	Software: <b>no error suggestions mechanism provided but parameter values reset to nearest value when entered outside of bounds. When keyboard text criteria not met, error message with details is prompted to the user (no correction suggestion is provided)</b>
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: <b>Not Applicable</b>  Software: <b>Not Applicable</b>	Web: Electronic Docs: Software: Authoring Tool:

### Table 3: Success Criteria, Level AAA

Notes: N/A

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Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not Support	The software's primary uses are

Criteria	Conformance Level	Remarks and Explanations
		applying special effects to video sequences and performing video editing. The output of these tasks is visual content.
302.2 With Limited Vision	Does not support.	The software's primary uses are applying special effects to video sequences and performing video editing. The output of these tasks is visual content.
302.3 Without Perception of Color	Partially supports	Many software functionalities do not require the need to perceive or distinguish between colors to accomplish. Such as media import / export, conforming, basic editing. Some controls have color coding but tooltips are generated when user interaction is engaged.
302.4 Without Hearing	Supports	Although it does support audio playback in sync with video sequences, Hearing is not necessary to operate the software.
302.5 With Limited Hearing	Supports	Although it does support audio playback in sync with video sequences, Hearing is not necessary to operate the software.
302.6 Without Speech	Supports	The product does not require user speech
302.7 With Limited Manipulation	Partially supports	Although, the use of a mouse, graphic tablet or keyboard is necessary to interact with software. Many operations can be done without fine motor skills.
302.8 With Limited Reach and Strength	Supports	Only mouse, keyboard, pen tablet or

Criteria	Conformance Level	Remarks and Explanations
		compatible control surface is required to operate the software. Pressure sensitive tools have user interface controls to modify without nominal pressure.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not support	The software does not provide specific modes where features can be operated with some cognitive & learning disabilities.

## Chapter 4: [Hardware](#)

Notes: N/A

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result it does not support most of the accessibility features of commercial UI toolkits or Operating systems.
502.2.2 No Disruption of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result it does not support most of the accessibility features of commercial UI toolkits or Operating systems.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers	Does not Support	The software uses proprietary code to

Criteria	Conformance Level	Remarks and Explanations		
502.3.4 Values		implement its user interface. As a result it does not support most of the accessibility features of commercial UI toolkits or Operating systems.		
502.3.5 Modification of Values				
502.3.6 Label Relationships				
502.3.7 Hierarchical Relationships				
502.3.8 Text				
502.3.9 Modification of Text				
502.3.10 List of Actions				
502.3.11 Actions on Objects				
502.3.12 Focus Cursor				
502.3.13 Modification of Focus Cursor				
502.3.14 Event Notification				
502.4 Platform Accessibility Features				
<b><u>503 Applications</u></b>			Heading cell – no response required	Heading cell – no response required
503.2 User Preferences			Supports	The software does provide user preferences for Bold fonts as well as contrast/ brightness & background opacity.
503.3 Alternative User Interfaces	Does not Support	The software uses proprietary code to implement its user interface. As a result it does not support most of the accessibility features of commercial UI toolkits or Operating systems.		
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required		
503.4.1 Caption Controls	Does not Support	The software’s media player does not support the decoding of closed caption data.		
503.4.2 Audio Description Controls	Does not Support	The software’s media player does not support the decoding of closed caption data.		
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section		


Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not support	The Software does not pass through any metadata relative to accessibility.
504.2.2 PDF Export	Does not support	The Software does not import or export PDF file format.
504.3 Prompts		
504.4 Templates		

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<a href="#">602 Support Documentation</a>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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