Autodesk Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Autodesk Construction Cloud (ACC) BIM Collaborate Pro

Report Date: April 2024

Product Description:

BIM Collaborate Pro is a cloud-based design collaboration software solution that enables teams to:

- Organise project data, democratise access and connect teams
- Improve project visibility to deliver projects on time
- Work together on increasingly complex projects
- Co-author in Revit, Civil 3D or Plant 3D

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Notes:

This report also applies to:

- Autodesk BIM Collaborate Pro for Government
- Model Coordination
- Design Collaboration

Evaluation Methods Used: Testing is based on general product knowledge

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially support Electronic Docs: Does not support Software: MC Authoring Tool: Not Applicable	Web: Partially support Electronic Docs: Images, icons, videos in help without alternate text or captions Software: MC Authoring Tool: Not Applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Most videos accompany text as an alternative. Some videos are standalone in topics but have audio. Software: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: There is no audio-only content. Some videos are standalone in topics and have no captions but do have audio. Software: Not Applicable Authoring Tool: Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: There are some GIFs/short videos with no audio content, but these accompany the text as an alternative. Software: Not Applicable Authoring Tool: Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: MC supports Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. (info are readable by a screen reader which sits within the remit of an AT device). In-product content - all buttons, fields etc are labelled or have placeholder text, hyperlinks are highlighted, headings/titles are

Criteria	Conformance Level	Remarks and Explanations
		bold/different sizes, persistent text is usually in a banner or indicated with an info icon. Electronic Docs: Help content is structured using headings/subheadings, lists, links/related topic sections etc. to demonstrate relationships and structure. This is also readable by a screen reader. Software: Not Applicable Authoring Tool: Not Applicable
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Content (buttons, fields, options, help text, in-product messaging) is generally presented in the order of workflow, or in response to a step, to help users complete tasks or understand what is happening. Other independent pieces of content such as tooltips can be read in any order. Electronic Docs: TOCs (in-topic and pub level) determine meaningful sequence if required. Sections within a topic may be independent or in sequence. Sections may also refer to previous/next sections to convey repeat instructions – possibly harder to interpret if using assistive technology? Electronic Docs: TOCs (in-topic and pub level) determine meaningful sequence if required. Sections within a topic may be independent or in sequence. Sections may also refer to previous/next sections to convey repeat instructions Software: Not Applicable Authoring Tool: Not Applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Does not support Software: Not Applicable Authoring Tool: Not Applicable	Web: Instructions provided for understanding and operating content rely solely on sensory characteristics of components such as shape, size, visual location, orientation Electronic Docs: No in-product content refers to shape/position of other content. If content refers to another location in the product, its often accompanied by a link that takes the user there.

Criteria	Conformance Level	Remarks and Explanations
		Help content will often refer to the position of a button or panel in the UI or say above/below. Not always accompanied by a screenshot. Software: Not Applicable Authoring Tool: Not Applicable

1.4.1 Use of Color (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Partially supports
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: No in-product content uses color as sole means of indicating meaning.
		Electronic Docs: Color-coding is used in the help to indicate role/permissions, for example in workflow diagrams, but is usually accompanied by text.
		Software: Not Applicable
		Authoring Tool: Not Applicable

1.4.2 Audio Control (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: Not Applicable
		Electronic Docs: Not Applicable
		Software: Not Applicable
		Authoring Tool: Not Applicable

2.1.1 Keyboard (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does Not Support
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: Keyboard only navigation is not supported, and mouse input is required for completing most of functionality.
		Electronic Docs: Help TOC, topic scrolling, and accessing link/media content in topics can be done using keyboard.
		Software: Not Applicable
		Authoring Tool: Not Applicable

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does Not Support
	Electronic Docs: Partially Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: Keyboard focus can be trapped in dialog boxes or the viewer.
		Electronic Docs: No easy way to jump from topic to TOC and vice versa.
		Software: Not Applicable
		Authoring Tool: Not Applicable

2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Not Applicable	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Software: Not Applicable Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There are time limit messages without user ability to delay or pause their disappearance. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not supported Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The clash test process in MC does not support auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, in details, there is no mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. Electronic Docs: Most videos and GIFs in help have controls to allow pausing. Software: Not Applicable Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Title bar, product/project picker, help menu, account info, tool panel Electronic Docs: Repeated blocks such as navigation links tend to be at the very top or bottom of a topic and can be ignored. Authoring Tool: Not Applicable
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports Software: Not Applicable	Web: All tools/tabs/dialogs/messages have descriptive titles

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Not Applicable	Electronic Docs: All help topics have descriptive titles Software: Not Applicable Authoring Tool: Not Applicable
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Partially supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Model, Viewer, Clashes, pages cannot be navigated sequentially (meaning that a page can be navigated in the order defined for advancing focus (from one element to the next) using a keyboard interface) and the navigation sequences affects operation (e.g. If I click on clashes, without having selected first the models to clash, there will be an impact on further focusable components who received focus in an order that preserves meaning and or operability. Electronic Docs: TOCs (in-topic and pub level) determine meaningful sequence if required. Sections within a topic may be independent or in sequence. Sections may also refer to previous/next sections to convey repeat instructions. Software: Not Applicable Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Certain buttons (e.g. Viewer – see doc reference 1) do not show a tooltip that provides further information of where they'll go next (if they click on it). In details, the purpose of each link cannot be easily determined from the link text alone. Electronic Docs: Not sure about this – check with Emma Software: Not Applicable Authoring Tool: Not Applicable
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Web: Does Not Support	Web: Does Not Support

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable
2.5.3 Label in Name (Level A 2.1 and 2.2)	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The default human language of each Web page can be programmatically determined (e.g. determined by software from author-supplied data provided in a way that different user agents, including assistive technologies, to extract information from the software). Electronic Docs: Not sure about this – check with Emma Software: Not Applicable Authoring Tool: Not Applicable
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: Supports
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The system provides notification if an item that is in error is identified, and the error is described to the user in text and icon. Electronic Docs: The system provides notification if an item that is in error is identified, and the error is described to the user in text and icon. Software: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Does not support	Web: Does not support
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Names roles and values can be programmatically determined (e.g. determined by software from author-supplied data provided in a way that different user agents, including assistive technologies, to extract information from the software).

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: No custom controls or elements in help that don't function as expected. Software: Not Applicable Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: No content that requires captions currently in product. No live or audio-only content in help. Videos have audio, and some have captions or accompany descriptive text. Software: Not Applicable Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Most videos in help have audio. Some sort videos/GIFs with no audio but are embedded within context of surrounding text. Software: Not Applicable Authoring Tool: Not Applicable
1.3.4 Orientation (Level AA 2.1 and 2.2)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Partially Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: A few places have texts that don't meet the contrast (minimum) success criterion.
		Electronic Docs: Supports
		Software: Not Applicable
		Authoring Tool: Not Applicable

1.4.4 Resize text (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Partially supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: Text can be resized up to 200% but the alignment and functions are not as clear as in the original version
		Electronic Docs: Text can be resized accordingly
		Software: Not Applicable
		Authoring Tool: Not Applicable

1.4.5 Images of Text (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Does Not Support
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Web: It seems is supported in general across the tools.
		Electronic Docs: Some images in help content contain text e.g., workflow diagrams. Other than zooming in using the browser, the text can't be customized in any other way.
		Software: Not Applicable
		Authoring Tool: Not Applicable

1.4.10 Reflow (Level AA 2.1 and 2.2)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Web: Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Web: Does Not Support	Web: Does Not Support Electronic Docs: Does Not Support

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Software: Not Applicable Authoring Tool: Not Applicable
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Web: ACC is a dynamic web application. Electronic Docs: The help content has a TOC, search, breadcrumbs, and links between related topics. Authoring Tool: Not Applicable
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Most pages, panels, dialogs, error messages etc. have descriptive titles. Some tooltips have no heading Electronic Docs: Help topics and the sections within the topics have descriptive headings. Software: Not Applicable Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Any keyboard-operable user interface has a mode of operation where the keyboard focus indicator is visible - haven't been able to identify it. Electronic Docs: Does not support Software: Not Applicable Authoring Tool: Not Applicable
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Not Applicable	Web: Not Applicable
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Not Applicable	Web: Not Applicable
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Not Applicable	Web: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The human language of each passage or phrase in the content can be programmatically determined Electronic Docs: The human language of each passage or phrase in the content can be programmatically determined Software: Not Applicable Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Does Not Support Authoring Tool: Not Applicable	Web: Components that have the same functionality within a set of Web pages are identified consistently. Electronic Docs: Links to other topics or references to other parts of the content use inconsistent text strings. Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Most input fields are labelled and show text on incorrect input about what is required e.g. 'Max 100 characters', 'Special characters not supported'. 'Name required'. Actual suggestions for input are not provided. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Does not support	Web: Does not support

Criteria	Conformance Level	Remarks and Explanations
[4.1.3 Status Messages](#) (Level AA 2.1 and 2.2)	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
[1.2.6 Sign Language (Prerecorded)](#) (Level AAA)	Web: Not Applicable	Web: Not Applicable
[1.2.7 Extended Audio Description (Prerecorded)](#) (Level AAA)	Web: Not Applicable	Web: Not Applicable
[1.2.8 Media Alternative (Prerecorded)](#) (Level AAA)	Web: Not Applicable	Web: Not Applicable
[1.2.9 Audio-only (Live)](#) (Level AAA)	Web: Not Applicable	Web: Not Applicable
[1.3.6 Identify Purpose](#) (Level AAA 2.1 and 2.2)	Web: Not Applicable	Web: Not Applicable
[1.4.6 Contrast (Enhanced)](#) (Level AAA)	Web: Partially Supports	Web: Improve the way to increase contrast (eg. Dark or light mode?)
[1.4.7 Low or No Background Audio](#) (Level AAA)	Web: Supports	Web: Supports
[1.4.8 Visual Presentation](#) (Level AAA)	Web: Does Not Support	Web: Does Not Support
[1.4.9 Images of Text (No Exception)](#) (Level AAA)	Web: Does Not Support	Web: Does Not Support
[2.1.3 Keyboard (No Exception)](#) (Level AAA)	Web: Does Not Support	Web: Does Not Support
[2.2.3 No Timing](#) (Level AAA)	Web: Supports	Web: No timing critical content, GIFs and videos can be paused.
[2.2.4 Interruptions](#) (Level AAA)	Web: Does Not Support	Web: User cannot interrupt processes (eg, can the user interrupt clash test?)
[2.2.5 Re-authenticating](#) (Level AAA)	Web: Partially Supports	Web: When an authenticated session expires, the user cannot always continue the activity without loss of data after re-authenticating.

Criteria	Conformance Level	Remarks and Explanations
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Web: Partially Supports	Web: Partially Supports
2.3.2 Three Flashes (Level AAA)	Web: Supports	Web: nothing flashes more than 3 times per second on the web app
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Web: Does Not Support	Web: Does Not Support
2.4.8 Location (Level AAA)	Web: Supports	Web: Information about the user location is not always available
2.4.9 Link Purpose (Link Only) (Level AAA)	Web: Supports - to further review	Web: Not sure this is true in all the pages.
2.4.10 Section Headings (Level AAA)	Web: Not Applicable	Web: Not Applicable
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Web: Not Applicable	Web: Not Applicable
2.4.13 Focus Appearance (Level AAA 2.2 only)	Web: Not Applicable	Web: Not Applicable
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Web: Not Applicable	Web: Not Applicable
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Web: Not Applicable	Web: Not Applicable
3.1.3 Unusual Words (Level AAA)	Web: Not Applicable	Web: Not Applicable
3.1.4 Abbreviations (Level AAA)	Web: Does Not Support	Web: Abbreviations are not supported by the system
3.1.5 Reading Level (Level AAA)	Web: Not Applicable	Web: Not Applicable
3.1.6 Pronunciation (Level AAA)	Web: Not Applicable	Web: Not Applicable
3.2.5 Change on Request (Level AAA)	Web: Supports	Web: Changes of context are initiated only by user request through mechanisms available to turn off such changes eg: switches/buttons.
3.3.5 Help (Level AAA)	Web: Does Not Support	Web: Context sensitive help is not provided for much of the product. There are some links to specific topics from dialogs/panels, but clicking the main help link does not

Criteria	Conformance Level	Remarks and Explanations
		open a topic relevant to the context, it just opens the homepage.
3.3.6 Error Prevention (All) (Level AAA)	Web: Partially Supports	Web: Error prevention is partially supported in Web with error messages.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Web: Does Not Support	Web: Does Not Support

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The system requires users to use their vision to operate the system
302.2 With Limited Vision	Does Not Support	The system requires users to use their vision to operate the system
302.3 Without Perception of Color	Does Not Support	The system requires users to perceive color to operate the system
302.4 Without Hearing	Does Not Support	The system does not provide audio feedback
302.5 With Limited Hearing	Does Not Support	The system does not provide audio feedback
302.6 Without Speech	Does Not Support	The system does not capture voice control
302.7 With Limited Manipulation	Does Not Support	The system does not provide alternative modes of operation not requiring fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Does Not Support	The system does not provide alternative modes of operation not requiring fine motor control or simultaneous manual operations.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	The system does not provide features making its use by individuals with limited cognitive, language, and learning abilities.

Chapter 4: Hardware

Notes: Please note that the VPAT provided is for software only. The hardware section does not apply.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	The software does not support interoperability with AT
502.2.2 No Disruption of Accessibility Features	Does Not Support	The software does not support interoperability with AT
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.2 Modification of Object Information	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.3 Row, Column, and Headers	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.4 Values	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.5 Modification of Values	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.6 Label Relationships	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.7 Hierarchical Relationships	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.8 Text	Does Not Support	The software does not provide accessible visible information about user interface objects to AT

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.10 List of Actions	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.11 Actions on Objects	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.12 Focus Cursor	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.13 Modification of Focus Cursor	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.3.14 Event Notification	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
502.4 Platform Accessibility Features	Does Not Support	The software does not provide accessible visible information about user interface objects to AT
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	Not all user preferences are available eg color contrast, font size, font type, etc.
503.3 Alternative User Interfaces	Does Not Support	No alternatives UIs are offered
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	No caption control offered
503.4.2 Audio Description Controls	Does Not Support	No caption control offered
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not applicable
504.2.2 PDF Export	Not applicable	Not applicable Not applicable

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Documentation does not support the use of ICT in conformity with 602.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	Documentation does not support the use of ICT in conformity with 602.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Documentation does not support the use of ICT in conformity with 602.
603.3 Accommodation of Communication Needs	Does Not Support	Documentation does not support the use of ICT in conformity with 602.

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