

Autodesk Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: InfoAsset Manager 2026

Report Date: March 2025

Product Description: Asset management software solution designed for the management of water, wastewater, and stormwater infrastructure assets.

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Notes:

Evaluation Methods Used: Testing was performed using Windows Narrator and exclusive use of the keyboard for primary workflows based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|----------------------------------------------------------|---------------------------------------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |

| Standard/Guideline | Included In Report |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| | Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------------------------------------------------|
| 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Images, icons, videos in help display without alternate text or captions |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.3.2 Meaningful Sequence (Level A) | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | All toolbar tools, tree objects and model objects have tooltips and use different symbols |
| 1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | All tools have different symbols, not just colors, results objects use color only to demonstrate state of simulation (i.e. simulating, complete with warnings) |
| 1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Although some keyboard shortcuts are available, the software requires use of the mouse |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Does not support | Does not meet 2.1.1 |

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply | Does not support | Unable to turn off, re-map or set to active only on focus. |
| 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | InfoWorks software does not use flashing or blinking text. Updates and simulation animations can be paused and stopped by the user. Software updates are controlled by user. |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| 2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | Help documentation for the software product is titled. |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | Help documentation for the software product is titled. |
| <u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply | Not applicable | |
| <u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Revised Section 508 – Does not apply | Not applicable | |
| <u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) | No applicable | Speech activation is not supported. |
| <u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) | Not applicable | |
| <u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | InfoWorks does not support setting a language for an InfoWorks database, so file content would not be supported if it is created in a language different from the installed language |
| <u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Selection of field inputs can change available options in UI, Job control gives different links based on simulation stage |
| 3.2.6 Consistent Help (Level A 2.2 only) | Not applicable | |
| 3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Input errors are flagged on-the-fly |
| 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.7 Redundant Entry (Level A 2.2 only) | Not applicable | |
| 4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . |
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------------------------------------------------------------------------------------|-------------------|--------------------------|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) | Does not support | Landscape display orientation |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) | Does not support | |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Model canvas allows the modification of text sizes and colors that enable elements to be labels meeting the contrast minimum. There are elements within the application that fail to meet the contrast minimum. |
| 1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) | Partially supports | Model canvas allows the modification of text sizes for label elements. Reports, and application dialog boxes utilize Windows font sizes for resizing of text |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | No known use of text images in the product. |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) | Not applicable | |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) | Partially supported | |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) | Does not support | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) | Partially supported | Pointer hover triggers tool tips additional content. The pointer can be moved over the additional content without the additional content disappearing. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Electronic Docs: table of contents, search, embedded links. |
| 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Dialogs group similar information and have short descriptive labels for the field name. A concise group name is sometimes used to help the user further understand the organization of information. The properties palette uses header-like UI to identify similarly information. |
| 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 | Partially supports | Toolbar buttons don't highlight but menu buttons do |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) | Not applicable | |
| 2.5.7 Dragging Movements (Level AA 2.2 only) | Not applicable | |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) | Not applicable | |
| 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | The language of content, e.g., text notes, tags, etc. cannot be programmatically determined |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Value ranges are suggested when applicable |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not applicable | |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) | Not applicable | |

Table 3: Success Criteria, Level AAA

Notes: Not evaluated.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------|-------------------|-------------------------------------------------------------------------------------------------|
| 302.1 Without Vision | Does not support | Keyboard navigation with narration is not fully supported. Refer to remarks for 2.1.1 and 2.1.2 |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------|
| 302.2 With Limited Vision | Does not support | Keyboard navigation with narration is not fully supported. Refer to remarks for 2.1.1 and 2.1.2 |
| 302.3 Without Perception of Color | Partially supports | Refer to remarks for 1.4.1 |
| 302.4 Without Hearing | Supports | The product does not require the use of hearing |
| 302.5 With Limited Hearing | Supports | The product does not require the use of hearing |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Does not support | Keyboard navigation with narration is not fully supported. Refer to remarks for 2.1.1 and 2.1.2 |
| 302.8 With Limited Reach and Strength | Does not support | Keyboard navigation with narration is not fully supported. Refer to remarks for 2.1.1 and 2.1.2 |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | |

Chapter 4: [Hardware](#)

Notes: Please note that the VPAT provided is for software only. The hardware section does not apply.

Chapter 5: [Software](#)

Notes: Not applicable, the InfoAsset Manager software is currently unable to allow assistive technology to programmatically execute actions.

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------------------------------|-------------------------------------|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|------------------------------------------------------------------|--------------------------------------|---------------------------------------------------------------------------------------------------------------|
| 602.2 Accessibility and Compatibility Features | Supports | This document is posted at www.autodesk.com . Search for “Section 508”. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | Autodesk does not provide Non-Electronic Support Documentation for InfoAsset Manager |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | This document is posted at www.autodesk.com . Search for “Section 508”. |
| 603.3 Accommodation of Communication Needs | Supports | Support services options are available via web page, email, and by phone |

Legal Disclaimer



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