

Autodesk Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: InfoWorks WS Pro and IWLIVE 2026

Report Date: 19 March 2025

Product Description: Hydraulic modeling for water distribution system planning and analysis

Contact Information: business.services@autodesk.com (415-507-5000)

Notes:

Evaluation Methods Used: Testing was performed using Windows Narrator and exclusive use of the keyboard for primary workflows based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Images, icons in help documents that do not have caption options.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
<u>1.3.2 Meaningful Sequence</u> (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All toolbar tools, tree objects and model objects have tooltips and use different symbols.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	All tools have different symbols, not just colors, results objects use color only to demonstrate state of simulation (i.e. Simulating, complete with warnings).
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Audio is not used.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Although some keyboard shortcuts are available, the software requires the use of the mouse.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Does not support	Does not meet 2.1.1

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Does not support	Unable to turn off, re-map or set to active only on focus.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	InfoWorks software does not use flashing or blinking text. Updates and simulation animations can be paused and stopped by the user. The user controls software updates.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Help documentation for the software product is titled.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Help documentation for the software product is titled.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not applicable	
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Not applicable	
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)	Not applicable	Speech activation is not supported.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2)	Not applicable	
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	InfoWorks does not support setting a language for an InfoWorks database, so file content would not be supported if it is created in a language different from the installed language.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Selection of field inputs can change available options in UI, Job control gives different links based on the simulation stage
3.2.6 Consistent Help (Level A 2.2 only)	Not applicable	
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Input errors are flagged on-the-fly
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Not applicable	
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Does not support	Landscape orientation only.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Does not support	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Model canvas allows the modification of text sizes and colors that enable elements to be labels meeting the contrast minimum. There are elements within the application that fail to meet the contrast minimum.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software)	Partially supports	Model canvas allows the modification of text sizes for label elements. Reports, and application dialog boxes utilize Windows font sizes for resizing of text.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No known use of text images in the product.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Not applicable.	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially supported	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Not supported	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially supported	Pointer hover triggers tool tips additional content. The pointer can be moved over the additional content without the additional content disappearing.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Table of contents, search, embedded links.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Dialogs group similar information and have short descriptive labels for the field name. A concise group name is sometimes used to help the user further understand the organization of information. The properties palette uses header-like UI to identify similarly information.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially supports	Software: toolbar buttons don't highlight but menu buttons do

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Not applicable	
2.5.7 Dragging Movements (Level AA 2.2 only)	Not applicable	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Not applicable	
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	The language of content, e.g. text notes, tags, etc. cannot be programmatically determined
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not applicable	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not applicable	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Value ranges are suggested when applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not applicable	

Table 3: Success Criteria, Level AAA

Notes: Not evaluated.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes: Not applicable

Chapter 4: Hardware

Notes: Please note that the VPAT provided is for software only. The hardware section does not apply.

Chapter 5: Software

Notes: Not applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	This document is posted at www.autodesk.com . Search for “Section 508”.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does not support	Autodesk does not provide Non-Electronic Support Documentation for InfoWorks WS Pro.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	This document is posted at www.autodesk.com . Search for “Section 508”.
603.3 Accommodation of Communication Needs	Supports	Support services options are available via web page, email, and by phone.

Criteria	Conformance Level	Remarks and Explanations

Legal Disclaimer

 This Voluntary Product Accessibility Template (VPAT) is provided for informational purposes only and is not a certification of compliance. Autodesk may update its products and services, VPATs, and websites regularly and without notice. Autodesk does not guarantee the accuracy of any information presented in this VPAT after the date of publication. Autodesk makes no warranties, express or implied, in this VPAT. Customization, combination, or misuse of Autodesk’s products and services may affect the accessibility features of such products and services and their conformance with this VPAT.

This VPAT provides the information included in the Information Technology Industry Council’s (ITI) “VPAT® 2.5 INT (November 2023)” template. “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the ITI. “Autodesk”, the Autodesk logo, and the trademarks at this link (<https://www.autodesk.com/company/legal-notices-trademarks/intellectual-property/trademarks>) are trademarks of Autodesk, Inc., and/or its subsidiaries and/or affiliates, in the United States. Autodesk may also have common law trademarks that are not listed. The names of companies, products, and services mentioned herein may be the trademarks of their respective owners.

© 2025 Autodesk, Inc. All rights reserved.