Autodesk Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Autodesk_Moldflow_Commumicator 2026

Report Date: 21 February 2025

Product Description: Autodesk Moldflow communicator is a free viewer for Moldflow products

Contact Information: business.services@autodesk.com (415-507-5000)

Notes:

Evaluation Methods Used: General product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (No)

Standard/Guideline	Included In Report
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (No)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Majority of UI program elements represented by an image or icon have a tooltip. Specific elements appear as text but behave like a button or combo box. Some icons and dialogue boxes have a tooltip. Some non-text content is decorative only.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports :	Software: Windows Narrator (Assistive Technology) exposed majority of on-screen activities. On dialogs, the Tab key can be used to change the focus between controls and the active focus is obvious. Majority of dialog boxes have a well-defined indicator of focus
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Majority of UI program elements represented by an image or icon have a tooltip. Specific elements appear as text but behave like a button or combo box. Some icons and dialogue boxes have a tooltip. Some non-text content is decorative only.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Most textual input is provided through standard operating system functions for displaying text. Text displayed in the 3-D display area is displayed by the OpenGL 3-D graphics standard. These elements are not accessible by screen readers

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Not Applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Bitmap images and actions associated with them are consistent. Animations are available in the product Specific elements appear as text but behave like a button or combo box. On dialogs, the Tab key can be used to change the focus between controls and the active focus is obvious. Majority of dialog boxes have a well-defined indicator of focus.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: For some objects, the only way to determine that an object is selected is by color. Attributes, checked elements, and error indicators depend on colors. The user has the ability to enter a color index or in certain cases a RGB value. The meaning of analysis results is in many cases expressed by a color (similar to how temperature is communicated I a weather forecast) and different color pallets are available.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	
2.1.1 Keyboard (Level A) Also applies to:	Software: Partially Supports	Software: Keyboard navigation is provided for some menu commands in the product.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		All the pull-down and context-menu commands can be accessed using the keyboard. Tools can get accessed in a command search. A mouse or 3D motion controller is required to navigate different aspects of the 3-D display area.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Autodesk® Moldflow supports use of Microsoft Accessibility applications for users with mobility concerns such as MouseKeys, StickyKeys, and FilterKeys. Dialogs make use of tab order to navigate the dialog. Majority of dialog boxes have a well-defined indicator of focus. The ViewCube and Steering Wheels® functionality allow manipulation of objects on the graphic screen with a single mouse button. All non-keyboard accessible commands can be executed with a series of simple mouse button clicks.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Software: Not Applicable	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: There are no known places in which Moldflow is moving, blinking, or scrolling is started automatically. Animations are part of the software result processing and have play and pause options.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Autodesk® Moldflow does not use flash or blinking text.
2.3.1 Three Flashes or Below Threshold (Level A)		

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Software: Supports	Software: Views are labeled within the User Interface with tabs to help orient the user without needing to interpret content. They are also highlighted in the Project Browser and show in the window title bar.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Keyboard navigation is provided for some menu commands in the product. All the pull-down and context-menu commands can be accessed using the keyboard. Tools can get accessed in a command search. A mouse or 3D motion controller is required to navigate different aspects of the 3-D display area.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Software: Partially Supports	Software: Touch screen navigation and model positioning is supported.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Software: Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Software: Does not support	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Software: Does not support	

3.1.1 Language of Page (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	

3.2.6 Consistent Help (Level A 2.2 only)	Software: Supports	

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	

3.3.2 Labels or Instructions (Level A) Also applies to:	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations

Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)		

3.3.7 Redundant Entry (Level A 2.2 only)	Web:	Web:

4.1.1 Parsing (Level A)
Applies to:
WCAG 2.0 and 2.1 – Always answer 'Supports'
WCAG 2.2 (obsolete and removed) - Does not apply
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Partially Supports	Software: 3rd party software can be used to set values in user interface components.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Not Applicable	Software: No live audio content in product

1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to:	Software: Not Applicable	Software: No videos with audio content in product.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2)	Software: supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Software: Not Applicable	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially supports	Software:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Font size for results is available. Fonts scaling of GUI elements can be done at the operating system level. (a few exceptions)
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Software: does not support	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Software: does not support	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Software: does not support	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Dialogs group similar information together and have short descriptive labels for the field name. A concise group name is sometimes used to further help the user understand the organization of information. The properties palette uses header-like UI to identify similar information
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web:	Web:
2.5.7 Dragging Movements (Level AA 2.2 only)	Web:	Web:
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web:	Web:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
4.1.3 Status Messages (Level AA 2.1 and 2.2)		

Table 3: Success Criteria, Level AAA

Notes: Not included in report.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Supports	No audio is available in the product. Windows Magnifier can be used by people who are visually impaired.
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	Autodesk® MOLDFLOW ADVISER does not require user hearing to operate the software.
302.5 With Limited Hearing	Supports	Autodesk® MOLDFLOW ADVISER does not require user hearing to operate the software.
302.6 Without Speech	Supports	Autodesk® MOLDFLOW ADVISER does not require user speech to operate the software.
302.7 With Limited Manipulation	Supports	Keyboard navigation is provided for some menu commands in the product. The ViewCube® and SteeringWheels® functionality allow manipulation of objects on the graphic screen with a single mouse button. All non-keyboard accessible commands can be executed with a series of simple mouse button clicks.
302.8 With Limited Reach and Strength	Supports	Autodesk® MOLDFLOW ADVISER supports use of Microsoft Accessibility applications

Criteria	Conformance Level	Remarks and Explanations
		for users with mobility concerns such as MouseKeys, StickyKeys, and FilterKeys.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not support	Moldflow is a specialist tool that requires general domain knowledge of plastic injection molding.

Chapter 4: Hardware

Notes: Please note that the VPAT provided is for software only. The hardware section does not apply.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially support	Short cuts exists but not all panel and command can be invoked from the keyboard.
502.2.2 No Disruption of Accessibility Features	Supports	Microsoft Active Accessibility applications such as the Narrator, Magnifier and the Onscreen keyboard can be used to access of the components of a form/dialog box.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Moldflow icons have a tooltip and can add a shortcut key. Icons in the toolbar also have an extended mode where icon plus text is shown.
502.3.2 Modification of Object Information	Supports	The Narrator can find identity, operation, state of toolbars, (context) menus, tabs, and dropdown menus.
502.3.3 Row, Column, and Headers	Supports	Ribbon is defined with headers, rows and columns.
502.3.4 Values	Supports	Values are well-defined with parameters

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	Value modification are supported.
502.3.6 Label Relationships	Supports	Moldflow icons have a tooltip and can add a shortcut key. Icons in the toolbar also have an extended mode where icon plus text is shown.
502.3.7 Hierarchical Relationships	Supports	Commands are categories in Ribbon, context menu or object based.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Partially Supports	The last 20 actions are available in the 'undo' stack
502.3.11 Actions on Objects	Supports	Actions are in the feature tree in the model browser
502.3.12 Focus Cursor	Partially Supports	Not all dialogues support changing focus by clicking 'tab'. The tools in the ribbon cannot be selected through arrows or tabs
502.3.13 Modification of Focus Cursor	Partially Supports	
502.3.14 Event Notification	Partially Supports	
502.4 Platform Accessibility Features	Supports	Microsoft Active Accessibility applications such as the Narrator, Magnifier and the Onscreen keyboard can be used to access of the components of a form/dialog box.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	User preferences can be stored and carried over to future versions.
503.3 Alternative User Interfaces	Partially Supports	Background, and legend colors can be changed.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Supports	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	
504.2.2 PDF Export	Not supported	Content can be created in HTLM and MS PowerPoint format.
504.3 Prompts	Supports	
504.4 Templates	Supports	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Microsoft Active Accessibility applications such as the Narrator, Magnifier and the Onscreen keyboard can be used to access of the components of a form/dialog box.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not supported	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Support	https://www.autodesk.com/industry/government/section-508-vpat
603.3 Accommodation of Communication Needs	Supports	Support services options are available via webpage, e-mail, or phone. Direct, in person support is also available through resellers.

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