

# Autodesk Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** Autodesk Navisworks Freedom 2026

**Report Date:** March 2025

**Product Description:** 3D model review software for architecture, engineering, and construction

**Contact Information:** business.services@autodesk.com (415-507-5000)

**Notes:**

**Evaluation Methods Used:** Testing is based on general product knowledge

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (No) Level AA (No)

Standard/Guideline	Included In Report
	Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (No) Level AA (No) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.1.1 Non-text Content</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Images, icons, and videos without other captions or descriptions
<b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Supported Software: Supports Authoring Tool: Not Applicable	
<b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Software: Navisworks provides information to the user via the Microsoft Active Accessibility Application. Not all UI controls are accessible via the Narrator tool.
<b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Software: Text created as part of the geometry will not be available to accessibility tools such as Narrator. Microsoft Active Accessibility applications like the Narrator can be used to access particulars of the components of a form/dialog box.
<b><u>1.3.1 Info and Relationships</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports	Electronic Docs: Images, icons, and videos without other captions or descriptions Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool: Not Applicable	
<b><u>1.3.2 Meaningful Sequence</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls.
<b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Software: Animation is created in Navisworks. Viewpoint animations can be named appropriately and displayed as individual frames. There is no animation in the interface controls.
<b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Not Applicable	Electronic Docs: Hyperlinks are colored, but also underlined on hover to indicate a link  Software: Color-coding is not generally used as the only means of conveying information. The selection list however is color-coded, and some editors use color information to display status information. Focus is indicated by a dark blue border around the command in use and shading of the window. There is no programmatic means to change the focus.
<b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Videos require user to play, allow ability to stop, offer volume control  Software: Navisworks does not require user hearing in order to operate the software.
<b><u>2.1.1 Keyboard</u></b> (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Does Not	Electronic Docs: Can scroll a page, but can't navigate between pages or access links and videos

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Support Software: Partially Supports Authoring Tool: Not Applicable	Software: Keyboard navigation is provided for most menu commands in Manage. In addition, the software can be customized to enhance access to particular functions, for example with larger controls.
<b><u>2.1.2 No Keyboard Trap</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Software: Keyboard shortcuts can be used to move in and out of menu items and their respective content.
<b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Authoring Tool:	
<b><u>2.2.1 Timing Adjustable</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Software: There are no user interaction time limits in Navisworks
<b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Potential issue with loading animation on new page/video load, user may not have ability to pause or stop.
<b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<b><u>2.4.1 Bypass Blocks</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support	
<b><u>2.4.2 Page Titled</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable	
<b><u>2.4.3 Focus Order</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Can't navigate between pages with keyboard
<b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Software: It is under the users control to provide meaningful context to any hyperlinks created in Navisworks.
<b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Authoring Tool:	
<b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Authoring Tool:	
<b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)	Web:	

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: Software: Authoring Tool:	
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: URL for each page contains language code  Software: Language packs are installed to provide localized product and content.
<a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Links to external resources open in new tab
<a href="#">3.2.2 On Input</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Web:	
<a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">3.3.2 Labels or Instructions</a></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Search within help system
<b><a href="#">3.3.7 Redundant Entry</a></b> (Level A 2.2 only)	Web:	Web:
<b><a href="#">4.1.1 Parsing</a></b> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<b><a href="#">4.1.2 Name, Role, Value</a></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: Not Applicable	Software: 3 <sup>rd</sup> party software can be used to set values in user interface components.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">1.2.4 Captions (Live)</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>	Applicable	
<b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable	
<b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Does Not Support Software: Supports Authoring Tool: Not Applicable	
<b><u>1.4.4 Resize text</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Using Browser Zoom Software:
<b><u>1.4.5 Images of Text</u></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Software: Authoring Tool:	
<a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	
<a href="#">2.4.6 Headings and Labels</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	
<a href="#">2.4.7 Focus Visible</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Topic is bolded in TOC when clicked, links are highlighted and underlined when selected

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Web:	Web:
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Web:	Web:
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Web:	Web:
<a href="#">3.1.2 Language of Parts</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable Electronic Docs: Supported Authoring Tool: Not Applicable	Electronic Docs: TOC on left, related links appear at bottom of page where applicable
<a href="#">3.2.4 Consistent Identification</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	
<a href="#">3.3.3 Error Suggestion</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Not Applicable Authoring Tool: Not Applicable	
<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web:	Web:
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)	Web: Electronic Docs: Authoring Tool:	

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Microsoft Active Accessibility applications like the Narrator can be used to access particulars of the components of a form/dialog box. Some interface controls such as 3d manipulation are not accessible via the Narrator.
302.2 With Limited Vision	Partially Supports	Keyboard navigation is provided for most Menu commands. Assistive Technology like the Magnifier can be used to provide enlarged print output.
302.3 Without Perception of Color	Supports	Where color is used to communicate information, the user can select contrasting colors.
302.4 Without Hearing	Supports	Navisworks does not require user hearing in order to operate the software.
302.5 With Limited Hearing	Supports	Navisworks does not require user hearing in order to operate the software.
302.6 Without Speech	Supports	Navisworks does not require user speech in order to operate the software.
302.7 With Limited Manipulation	Supports	Users interact with Navisworks via the same controls on the computer.
302.8 With Limited Reach and Strength	Supports	Users interact with Navisworks via the same controls on the computer.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Users interact with Navisworks via the same controls on the computer.

## Chapter 4: [Hardware](#)

Notes: Please note that the VPAT provided is for software only. The hardware section does not apply.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
502.2.2 No Disruption of Accessibility Features	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><b>503 Applications</b></a>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	The software does provide user preferences for Bold fonts as well as contrast/ brightness & background opacity.
503.3 Alternative User Interfaces	Does not Support	The software uses proprietary code to implement its user interface. As a result, it supports none of the accessibility features of commercial UI toolkits.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does not Support	
503.4.2 Audio Description Controls	Does not Support	
<a href="#"><b>504 Authoring Tools</b></a>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not Support	
504.2.2 PDF Export	Does not Support	
504.3 Prompts		
504.4 Templates		

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<a href="#"><b>602 Support Documentation</b></a>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	There are several features that support accessibility, however, they are not specifically documented as accessibility features. Examples are Tooltips, Keyboard Shortcuts, Keyboard



Criteria	Conformance Level	Remarks and Explanations
		Accelerators, and Quick Access Toolbar.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does not Support	
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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