



AUTODESK SUBPROCESSORS

Last updated: April 18th, 2025.

Below is a list of Autodesk subprocessors as of April 18th, 2025. This list is not specific to certain Autodesk products or customers and is presented in two parts: general and specific subprocessors.

General subprocessors are the subprocessors that are embedded in our offerings and do not depend on a user or customer action to be triggered. These include Autodesk affiliates, infrastructure and security service providers, authentication services, and overall reporting.

Specific subprocessors are the subprocessors that are only used when the customer enables a particular feature, plugin, or performs a certain action within the product. It is the case, for example, of voice-chat services providers, customer support help, or multifactor authentication technology (which is not used if SSO is in place).

Additionally, we provide below the link to the privacy statement of each subprocessor, where you can find their contact information, and a summary of the data transfer safeguards in place from a GDPR perspective. All our subprocessors have signed Standard Contractual Clauses (SCC) with us. We highlight in the list if they also have Binding Corporate Rules (BCR) and Data Privacy Framework (DPF) certification.

Since our last update, the following subprocessors have been added to the list:

- AppOmni, Inc.
- Cloudflare
- Opswat
- Google Cloud Platform
- Thales (exclusive for Innovyze)
- VPNAPI.io (exclusive for GCPay)

The full list of general and specific subprocessors is available in the following pages.

General subprocessors

Name	Description	Address	Data transfer safeguards
Akamai	Security management services	145 Broadway Cambridge, MA 02142, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Amazon Web Services, Inc.	Cloud Service Provider	(1) One Burlington Plaza Burlington Road, Dublin 4, Ireland (2) 410 Terry Ave N Seattle, WA, 98109-5210, United States (3) Level 37, 2/26 Park St, Sydney NSW 2000, Australia	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
AppOmni, Inc	Assess the security posture and monitor for threats associated with integrated applications.	3 East Third Avenue, Suite 200 San Mateo, CA 94401 United States	DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
Autodesk, Inc.	Autodesk Affiliates	(1) The Landmark @ One Market, Ste. 400 San Francisco, CA 94105, United States (2) 221 SE Ankeny Street Portland, OR 97214, United States (3) 1550 Wewatta St, Ste. 600 Denver, CO 80202, United States (4) 23 Drydock Avenue, Ste. 110E Boston, MA 02210, United States	Binding Corporate Rules (controller and processor) DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
Cloudflare	Advanced security protection and optimization of application delivery.	101 Townsend St. San Francisco, CA 94107	DPF certification HR and Non-HR Data (EU and UK to the US) DPF certification Non-HR Data (Switzerland to the US)

General subprocessors

Name	Description	Address	Data transfer safeguards
Datadog, Inc.	Crash reporting and performance benchmark application.	620 8TH AVE FL 45 New York, NY, 10018-1741, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Dynatrace, LLC	Application performance & UEM monitoring.	1601 Trapello Road, Suite 116, Waltham, MA, 02451, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Google Cloud Platform	Cloud Service Provider for PIX.	1600 Amphitheatre Parkway Mountain View, CA 94043 United States	DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
Microsoft Corporation	Cloud Service Provider.	6880 Sierra Center Parkway Reno, NV, 89511, United States	DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
MongoDB, Inc.	Cloud database.	1633 Broadway, 38th Floor New York, NY 10019	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Okta, Inc.	Authorization and identity services.	100 First Street, Suite 600 San Francisco, CA, 94105-3513, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Opswat (MetaDefender)	MetaDefender Core enables advanced malware prevention and detection capabilities integration into our offerings.	5411 Skycenter Dr, Ste 900, Tampa, FL 33607 USA	SCC
PagerDuty, Inc.	On-call management and incident response service	600 Townsend St Ste 125 San Francisco, CA, 94103-4945, United States	SCC
Pendo, Inc.	In product guides & tracking product usage	301 Hillsborough ST STE 1900 Raleigh, NC, 27603-4274, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Ping Identity Corp.	Authentication and identity platform	1001 17th Street Suite 100 Denver, CO, 80202-2069, United States	DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
Raygun	A crash reporting tool used for monitoring applications by Moxion product.	L2, 14 Allen Street Te Aro, Wellington, 6011 New Zealand	SCC
Sentry.io	Application performance monitoring & error tracking	45 Fremont St San Francisco, CA, 94105- 2204, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Smartbear (Bugsnap)	Product error reporting	110 Sutter St 10th Floor San Francisco, CA, 94104-4027, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)

General subprocessors

Name	Description	Address	Data transfer safeguards
Thales	Cloud infrastructure security for Innovyze.	4 Rue de la Verrerie, 92190, Meudon, France	BCR (controller and processor)
Volexity	Network detection and response (NDR)	11654 Plaza America Dr STE 774 Reston, VA 20190	SCC
VPNAPI.io	Improve GCPay Security posture by verifying if an IP address is either a VPN, Proxy, TOR Exit Node, or Private Relay	2108 N St., Ste. N, Sacramento, CA 95816, United States	SCC

Specific subprocessors

Name	Description	Address	Data transfer safeguards
Agora	Realtime voice chat for multi-user applications.	19111 Des Moines Memorial Drive Seatac, WA 98148, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Box	Online visualization for Office and PDF documents for Fusion Manage and Fusion Team customers.	900 Jefferson Avenue, Redwood City, CA 94063, United States	UK BCR (controller and processor) DPF certification Non-HR Data (EU, UK, Switzerland to the US)
CADCam-Group.EU	Product plug-in for advanced surface modeling.	Štoosova ulica 1 Zagreb 10000, Croatia	SCC
Gainsight PX	Customer success management.	350 Bay Street, Suite 100 San Francisco, CA, 94133, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Hubspot	Customer relationship tool.	Two Canal Park Cambridge, MA 02141 USA	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Imgix-main (Zebrafish Labs, Inc)	Real-time video and image processor.	423 Tehama Street San Francisco, CA, 94103-4111, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
Intercom, Inc.	Customer Support.	55 2ND ST, Floor 2 San Francisco, CA, 94105-3491, United States	DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)



Specific subprocessors

Name	Description	Address	Data transfer safeguards
<u>Maestro QA (Adtrib)</u>	Customer support platform.	33 WEST 17TH STREET, FLOOR 4 New York, NY, 10011-5511, United States	DPF certification Non-HR Data (EU, UK, Switzerland to the US)
<u>Salesforce</u>	Customer relationship, collaboration & productivity platform.	415 Mission Street, 3rs floor, San Francisco, CA 94105, United States	BCR EU and UK (processor) DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)
<u>Twilio, Inc.</u>	Data collection & transportation service. Autodesk Moxion uses Twilio's API to send two-factor authentication codes, it involves the transmission of data.	101 Spear Street STE 500 San Francisco, CA, 94105-1559, United States	BCR (controller and processor) DPF certification Non-HR Data (EU, UK, Switzerland to the US)
<u>Zendesk, Inc.</u>	Customer support & ticketing platform.	989 Market St. #300 San Francisco, CA, 94103-1708, United States	BCR EU and UK (controller and processor) DPF certification HR and Non-HR Data (EU, UK, Switzerland to the US)