



# Autodesk Transparency Report

February 2023 to January 2024

## Introduction

Autodesk values the trust of its users and is committed to transparency. In furtherance of this commitment, Autodesk publishes this report about requests it receives from government agencies for the disclosure of customer data for law enforcement purposes. For more information about how Autodesk protects customer data, please see the Autodesk [Trust Center](#), [Privacy Statement](#), and [Terms of Use](#).

## Autodesk Policy on Responding to Law Enforcement Requests

- Autodesk narrowly construes each request and discloses customer data only when required to do so by law.
- Autodesk reviews each request for valid legal process.
- Autodesk provides the same level of protection to all of its customers, no matter where they are located or the origin of the request, to the extent that the governing law allows.
- Autodesk is committed to maintaining customer privacy and confidentiality.
- Autodesk delays notice to its customers only (1) when legally obligated to do so such as, for example, when it receives a delayed notice order (DNO) issued by a court or (2) in the case of emergencies (*e.g.*, regarding imminent threat to life, child sexual exploitation, terrorism). Autodesk then notifies its customer of the government request for their data after the DNO expires or the emergency exception no longer applies. Autodesk does not comply with informal requests for delayed notice or indefinite DNO's.

## Government Requests Received

Type of Request Received	Number of Requests	Number of Accounts Impacted	Customer Content Data disclosed	Other Customer Data Disclosed	No Data Existed	Rejected Request
Subpoenas	2	2	0	2	0	0
Search Warrants	0	0	0	0	0	0
Court Orders	0	0	0	0	0	0
National Security Requests	0	0	0	0	0	0
Other	8	8	0	3	0	5
Total	10	10	0	5	0	5
Delayed Notice Orders	0	0				

## Glossary of Terms

- “Subpoena” means a formal, compulsory demand for the production of documents or testimony issued by a governmental entity (including grand jury subpoenas, administrative subpoenas, investigative subpoenas, and trial subpoenas).
- “Search Warrant” means a demand issued by a judge or magistrate upon a finding of probable cause to search or seize the property or place described therein.
- “National Security Request” means a request that seeks customer data in response to national security related investigations. National Security Requests include National Security Letters issued under 18 U.S.C. §2709, court orders issued pursuant to the Foreign Intelligence Surveillance Act, and any other classified request for customer data issued in the United States.

Please note that some of Autodesk products that may permit customers to process and store in the cloud business information, such as sales and spending data, and a variety of other commercial information, may technically qualify as a “Remote Computing Service”, and therefore Autodesk may be considered an “Electronic Communication Service Provider” (“ECSP”) under Section 702 of the Foreign Intelligence Surveillance Act (“FISA”). However, companies like Autodesk that offer ordinary commercial products or services, and whose data transfers involve ordinary commercial information like employee, customer, or sales records, have no basis to believe U.S. intelligence agencies would seek to collect that data through FISA Section 702. Executive Order 12333, also discussed in the Schrems II judgment, authorizes parts of the U.S. government to conduct certain surveillance activities, but it does not grant the U.S. government any powers to compel companies like Autodesk to assist in those efforts. Therefore, Autodesk would be under no obligation to assist the U.S. government in conducting surveillance if the government sought to rely on Executive Order 12333 to request customer data.

Autodesk did not receive any FISA Section 702 or Executive Order 12333 requests during the period of February 2023 to January 2024.

- “Content Data” means user-created data, including “Your Content” as defined by the Autodesk [Terms of Use](#).
- “No Data Existed” means that Autodesk did not have customer data responsive to the request.
- “Rejected Request” means that Autodesk did not disclose customer data in response to the request on the basis that the request did not constitute valid legal process or was otherwise invalid.