

Autodesk Inventor Publisher Discontinuation FAQ for Partners and Autodesk Sales

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Quick Facts

- Autodesk plans to discontinue new releases of Autodesk® Inventor® Publisher software in Q1 FY17.
- Autodesk will notify the channel in the March 14, 2016 edition of the Channel News newsletter.
- Active Autodesk Inventor Publisher Subscription customers will be offered a promotion to leverage the enhanced Presentations capability in Inventor Professional 2017:

Promotion: The purchase of 1-year subscription of Inventor Professional 2017 at the cost of their current Autodesk Publisher subscription renewal.

- For users that are currently using a single license, they will be entitled to a single user subscription.
- For users that are working on a network license, they will be entitled to a multi user subscription.

1. Inventor Publisher EOL Program Questions**1.1 What is happening to Inventor Publisher?**

Autodesk is discontinuing new releases of Autodesk Inventor Publisher software. As of March 22, 2016, customers will no longer be able to purchase standalone or network licenses.

1.2 Why is Autodesk discontinuing new releases of Inventor Publisher?

In order for Autodesk to keep pace with the industry's rapid rate of change –and to better serve our customers in the core engineering industry – we need to innovate faster while still investing in the development of features and functionality needed to support new and existing customer workflows.

Many factors were taken into consideration during the decision making process, including the impact on the Inventor Publisher user base and the continuing decline in Inventor Publisher sales. Although the decision was difficult, we believe focusing on an enhanced presentation capability inside Inventor Professional will better serve the customer and Autodesk.

1.3 Will there be any future releases of Autodesk Inventor Publisher?

No. The release of Publisher 2016 was the last release.

1.4 What can I offer Inventor Publisher customers that are on subscription?

Inventor Publisher customers who are currently on subscription will be offered a promotion to leverage the enhanced Presentations capability in Inventor Professional 2017.

Promotion: The purchase of 1-year subscription of Inventor Professional 2017 at the cost of their current Autodesk Publisher subscription renewal.

- For users that are currently using a single license, they will be entitled to a single user subscription.
- For users that are working on a network license, they will be entitled to a multi user subscription.

1.5 How long will customers be able to keep their Inventor Publisher license?

- Customers with a perpetual license, regardless of version are entitled to use their license in perpetuity without support.
- Subscribers are entitled to use the license for the remainder of their subscription term with support.

1.6 Will customers be able to purchase new subscriptions of Inventor Publisher?

No. The product is going through End of Life procedures and will be removed from price lists on March 22, 2016.

2. General Questions

2.1 When will the Channel be notified?

Channel Partners will be notified on March 14, 2016 via Channel News and via a Battlefield call on March 11, 2016.

2.2 When and how will customers be notified of this change?

There will be a standard email communication sent out 2 weeks before go live (on or about March 8, 2016) as well as posts to community pages and forums following the announcements.

Changes to the affected Autodesk product web page will occur on or before March 22, 2016.

2.3 How long will this upgrade offering be available?

Autodesk Inventor Publisher customers who are currently on subscription will be offered a promotion that will be good until October 31st 2016.

2.4 When can I start transacting the new upgrade program?

Changes will be published in the March 22, 2016 price lists.

2.5 Do customers have to upgrade?

No. Customers who are using Inventor Publisher 2016 or earlier versions (with or without subscription) may remain on their last version of Inventor Publisher. There is no requirement to upgrade to Inventor Professional 2017.

2.6 What do I tell customers who are on older versions who wish to upgrade to the latest version?

Customers should take advantage of the promotion offered to use the Presentation functionality in the Inventor Professional 2017 release.

2.7 Will my native Publisher data be recognized in Inventor Professional 2017?

There are no plans to support legacy Publisher data in Inventor Professional 2017.

2.8 What do I tell customers who are not on subscription?

Customers must have an active subscription for Publisher to take advantage of the promotion to Inventor Professional 2017.

2.9 Can customers who recently purchased software or subscription return their license for a full refund?

Standard Autodesk refund policies will apply.

2.10 What is the escalation path for unsatisfied customers?

If you encounter a situation you feel needs to be escalated, please discuss with your manager.

2.11 Who can I talk to if I have questions about this plan?

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